



Your ref:

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31 May 2005

Dear Mr Innes

London City Airport and the DLR

Thankyou for your letter last month raising the Committee's concerns about DLR services to and from London City Airport.

These are certainly exciting times for transport users in East London and not least for the Airport. This is underlined by the fact that we have just today finalised the £180m agreement to extend the DLR from the Airport to Woolwich Arsenal, which will provide even better access for the airport's growing passenger base.

This follows the signature earlier this month of a £50m contract for 24 new vehicles to support our growing network, which we expect will be upgraded to 3 car operation between Bank and Lewisham if TWA powers are granted later in the summer. This of course is in addition to good progress on the airport extension itself which is self evident from any journey along the North Woolwich Road these days.

This is relevant because we have recognised that demand is currently growing at such a rate that we are unable to meet all our aspirations for service supply.

Since receiving your letter, Richard Gooding and I have had a number of discussions on various matters concerning DLR services on the airport branch

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whose registered office is as above.

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VAT number 756 2770 08

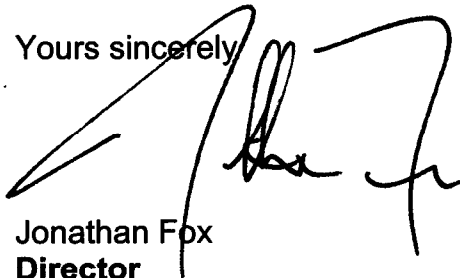
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authority is Transport for London

including timetable and promotional issues. These have been open and ultimately, I believe, positive.

We are not yet ready to go public on the service patterns we propose, these need further operational validation work and should be ready during June. However we have noted your concerns and whilst we may not be able to satisfy everyone from Day 1 of the operation, we aim to continue to provide the highest levels of service performance that passengers have come to expect from DLR to all points of our network.

I am very much looking forward to the Airport joining our network from December and sharing in the celebrations with you and your colleagues then.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Jonathan Fox', written over a large, stylized flourish that extends to the left and upwards.

Jonathan Fox
Director

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Copy to: