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MINUTES OF THE MEETING OF THE LONDON CITY AIRPORT CONSULTATIVE COMMITTEE HELD ON TUESDAY 13th APRIL 2010 AT 4.30 PM AT CITY AVIATION HOUSE, LONDON CITY AIRPORT



PRESENT:

John Adshead	Chairman
Glynis Webb	Vice Chairman
Stuart Innes	Secretary
Gary Hodgetts	London City Airport
Janet Goulton	London City Airport
Tom Jackson	London Development Agency
Hamish Stewart	RODMA
Gillian Econpouly	LCCI
Dennis James	Custom House and Canning Town
Sid Keys	Silvertown
Cloey Wong	West Silvertown
Mirsad Bakalovic	Beckton
Gertie Duffy	North Woolwich
Rose Geaney	Area Tenants Liaison Committee – Royal Docks

APOLOGIES:

Cllr Alec Kellaway	London Borough of Newham
Cllr Pat Holland	London Borough of Newham
Cllr Steve Brayshaw	London Borough of Newham
Cllr Denise Hyland	London Borough of Greenwich
Tim Martin	London Borough of Barking and Dagenham
Rita Beckwith	Docklands Business Club
Howard Sheppard	Canary Wharf Limited
Frank Evans	Department of Transport

IN ATTENDANCE:

Elizabeth Hegarty	Deputy, London City Airport
Rupal Patel	London City Airport
Kellie Heath	London City Airport
Valerie Collingwood	Bickerdike Allen Partners for London City Airport
Steve Moorcroft	Air Quality Consultants
John Higgins	W.S. Atkins (for part of the meeting)
Mark Partridge	London Borough of Newham
Peter Campbell	LCCI
Sola Ogunbanjo	Deputy, Custom House and Canning Town
Julia Dunlop	Deputy, Silvertown
Jagadish Jha	Deputy, Beckton
Valery Alliez	Resident of Silvertown
Vicky Hughes	???
Jacqueline Price	Resident of Tower Hamlets
Another resident of Tower Hamlets	

The Secretary said he'd been told that because of the forthcoming elections local councillors were in "purdah" and would not be able to attend the meeting. Indeed a number had sent their apologies.

1. PRESENTATION

Steve Moorcroft of *Air Quality Consultants(AQC)* briefed the Committee on air quality issues at the Airport. Copies of the slides used in the presentation have been posted to the Presentations Page of the Committee's website¹.

In briefing the Committee Steve dealt with a number of points of detail raised by members and afterwards commented on a suggestion that as long term strategy the Airport might help to promote electrically driven taxis by, for example, providing charging points for such vehicles at the Airport. Steve said that the idea of using electrically driven vehicles as taxis in London had already been studied but thus far it had not proved to be practicable proposition.

2. The **MINUTES** of the meeting held on 12th January 2010 in the revised form circulated to members the previous day were approved as a correct record of the meeting. The Secretary confirmed that the revised minutes, as now approved by the meeting, had been posted to the Committee's website².

3. COMMITTEE MEMBERSHIP

- (a) The **London Borough of Newham** had still to appoint a third member. It was understood that such a nomination was unlikely until after the Council's annual meeting at the end of May.
- (b) The Committee noted that the **Airport** had appointed Mirsad Bakalovic as the permanent representative of the communities living in the southern part of **Beckton**. Mirsad was welcomed to the meeting. Jagadish Jha, who had filled this slot on an interim basis, would be Mirsad's deputy.
- (c) The **Airport** had been considering how to appoint a representative of airport passengers. Elizabeth Hegarty said it was planned to invite applications from passengers via the Airport's website where it was sure to be seen by regular passengers. But the *Gatwick Airport Consultative Committee (GATCOM)* had recently helpfully supplied copies of the papers used by them in a similar exercise a few months ago. These were to be reviewed before the appointment process to be used at London City was finalised.
- (d) As agreed at the last meeting the Secretary had written on 21 January 2010 to *London Councils* (formerly the Association of London Government) inviting them to nominate one representative of the outer London Boroughs affected by the Airport's operations, i.e. the London Boroughs of Waltham Forest, Redbridge and Havering. It was known that the letter has been received by *London Councils* but inevitably it would take them some time to respond.

5. MATTERS ARISING

(a) Item 5(b) – Committee Constitution

The Agenda report was noted. Discussions about the future role of *Passenger Focus*, and how it will operate at airports, were still in progress. It was likely the issues would be discussed at the UKACCS Annual Meeting in June and *Passenger Focus*, along with the CAA and the DfT, had been invited to attend for that session. It was probably still too early to begin to finalise the Committee's revised constitution.

(b) Item 7 – Planning Application

A date for the Judicial Review hearing had still to be fixed. The Secretary would keep members abreast of developments.

Members noted that pending the judicial review the London Borough of Newham was not implementing those of the financial provisions of the s.106 agreement associated with the planning permission where the Council might have to repay the Airport if the Judicial Review were to be successful.

¹ <http://www.lcacc.org/committee/presentations.htm>

² <http://www.lcacc.org/committee/minutes.html>

(c) Item 9(c) – Planning Applications – Notification/Consultation with Local Residents

UKACCs was still awaiting a reply to its letter of 22 September 2009 to the *Local Government Association* asking if protocols on the lines adopted by the Association of the London Borough Planning Officers could be introduced on a countrywide basis.

(d) Item 12 – Planning Application- Fuel Transfer Operation

The London Borough of Newham’s approval of Shell’s application for planning permission was covered in the Airport Director’s Report – see item 7 below. It was not known whether the holding objection submitted by the Docklands Light Railway (on the basis that they had not yet been able to consider the proposal in detail) had subsequently been withdrawn.

(f) Item 18(b) – Airport SIDs

The Agenda report was noted. The Committee noted that the changes were due for review after 12 months and that this would be carried out as soon as possible after May 2010 in order to benefit from the data collected over a full 12 months period. The Committee would be included in the review process.

6. CORRESPONDENCE

There has been no correspondence other than that referred to elsewhere in the meeting.

7. AIRPORT DIRECTOR’S REPORT

Gary Hodgetts reported. A copy of his report is appended to these minutes.

In response to a question Gary Hodgetts said passengers bound for New York were subject to further security checks in the Gate Lounge immediately before departure.

8. COMMUNITY REPORT

Kellie Heath reported. A copy of her report is appended to these minutes.

In response to a question Elizabeth Hegarty provided details of the *Outdoors in the City* facility run by the charity Community Links in Canning Town Recreation Ground at the northern end of Freemasons Road, E16.

Gillian Econpouly expressed her thanks to the Airport for providing a language workshop at the LCCI’s recent *Capital Careers* event.

9. STANDING ITEM ON ENVIRONMENTAL ISSUES

Gary Hodgetts reported. A copy of his report is appended to these minutes.

It was explained that that since last October these reports had included actual air quality readings drawn from the fixed measurement equipment described earlier during the *AQC* Presentation – see Item 1 above. Thus the Reports received by the Committee in October 2009 and January 2010 had included data for the three months ended 30th June and 30th September 2009 respectively. However, the report received by the Committee at its April meeting each year would not include a report for the 4th Quarter of the previous year because the report drawn up at the end of that period would be the Annual Report covering the whole year. The report for 2009 was thus now being finalised and it would be circulated to members, and posted to the Committee’s website, as soon as it was ready.

It was noted that one of the complaints for the previous quarter concerned a “near-miss”. Investigations had shown that the (larger) aircraft bound for Heathrow was at approximately 4500 feet whereas the other aircraft was at approximately 1500 feet, i.e. there was a vertical distance of 3000 feet between them. This was much more than the required vertical separation distance of 1000 feet and it did not therefore rank as a near miss. But given the disparity in the size of the aircraft involved the complainant could be forgiven for thinking that the aircraft were closer than they actually were.

10. NOISE ACTION PLANS

The Agenda report was noted. Elizabeth Hegarty said that the Airport’s environment team had been busy reviewing the comments received during the public consultation period and incorporating the

themes into the final text of the Plan which was now with the designers. It was hoped to submit the final plan to *Defra* and to the *Department for Transport* very shortly.

The final text of the Plan would not be made public until the reactions of the Departments was known.

As reported at earlier meetings the consultation exercise had been extensive and in addition to more than 420 letters and emails, included public meetings in a number of locations when the responsible officers of the Airport had made themselves available to answer questions.

11. REFORMING THE FRAMEWORK FOR THE ECONOMIC REGULATION OF UK AIRPORTS – CONSULTATION

The Agenda report was noted. The Secretary said that the Department's response to the comments he had submitted in response to the consultation had now been received and copies had been sent to all members last week.

12. RED BULL AIR RACE – PLANNING APPLICATION

The Agenda report was noted. The Secretary said he had asked the Council's officers for a note on the progress being made in dealing with this application but thus far no reply had been received.

Gary Hodgetts said that the Airport had told the Council it had no objection to the application on airport safeguarding grounds but in a separate letter to the Council it had objected to the use of the land as an airfield. This had clearly upset the applicants who had asked for a meeting with Airport officials.

13. PEOPLE WITH REDUCED MOBILITY

The Agenda report was noted. The Committee noted that the CAA's Review would feature in a paper now being prepared for the next UKACCS Annual Meeting. This would embrace contributions received from member airports.

The Secretary said he had referred to the airport a letter he had received from a disabled passenger in a wheelchair who had been denied boarding on a flight to Edinburgh on 23 February 2010. They would be writing to the complainant. Meanwhile the Secretary had explained the passenger's rights under European and other legislation noting that if necessary the passenger could take the complaint to the *Commission for Equality and Human Rights* (CEHR).

14. PUBLIC SAFETY ZONES

The Agenda report was noted. The Secretary said he had been told that the PSZ Review would now be taken forward by the CAA. Frank Evans had said he would endeavour to find the appropriate contact in the CAA to confirm the position.

15. LONDON ASSEMBLY - INVESTIGATION INTO ENVIRONMENTAL IMPACTS OF FUTURE EXPANSION AT CITY AIRPORT

The Agenda report was noted. The Secretary said he had seen the Chairman of the GLA's Environment Committee, and two of the GLA's officers, earlier that afternoon and provided them with factual information about the Committee and the environmental regime which operated at London City Airport. In this connection he had explained that the provisions of the new Section 106 agreement drawn up in connection with the granting of planning permission last year to raise the limit on the annual number of flights – a copy of which could be seen on the Committee's website - was subject to the Judicial Review of the Council's decision on the planning application and, indeed, some of the provisions of the agreement were "on hold" for this reason. It had been explained also that because of the recession the number of flights to and from London City Airport had actually fallen over the past two years.

The Consultative Committee's chairman had been present for the latter part of the meeting and there had been discussion of the letter sent to the Chairman by the GLA in mid-March inviting the Committee to submit written evidence for consideration by the Authority's Environment Committee and possibly to participate as a Panel Member to help shape the planned public session on 10th June. It had been agreed by all present that the Committee was not the kind of body which ought to participate in the GLA's study in this way and the Consultative Committee agreed that the Chairman

should reply accordingly. The Committee's Secretary would continue to provide background information of a factual kind as and when required.

The Committee noted that both the Airport and the London Borough of Newham had declined to participate in the GLA's hearing on 10th June on the basis that this might prejudice their position in relation to the Judicial Review. It was possible that the GLA might in consequence move the date of the hearing until after those in connection with the Judicial Review had been completed.

It was noted that the Chairman of the GLA's Environment Committee represented the GLA on the *Heathrow Airport Consultative Committee (HACC)*.

16. WESTERN END GAS VALVE - RELOCATION

The relocation of the gas valve had been covered in the Airport Director's report – see Item 7 above.

17. ANY OTHER BUSINESS

(a) Sound Insulation Programme

John Higgins updated the Committee on the progress made in implementing the Airports's Sound Insulation Programme. A note of his report is appended to these minutes.

The Vice-Chairman asked about the insulation of the new community facility in Woodman Street. John Higgins said he would check the position and report back to the Vice-Chairman.

The Secretary said that reports of this kind had been a regular feature of the Committee's meetings until last year. It was now planned to restore the reports and John Higgins would brief the Committee at every meeting unless there was nothing to report.

(b) Airport Odours

Janet Goulton said that one of the commitments flowing from the planning permission granted last year was an obligation on the Airport to investigate the prevalence of airport odours, especially those from un-burnt fuel from aircraft on stand and taxiing. She told members that the Airport's air quality consultants, *AQC*, had employed David Shillito to assess the incidence and pattern of odours which could be detected during the airport's operational hours, especially in areas where people live in close proximity to the airport. Given that the weather was suitable David Shillito had started work that day taking readings in the local area. There would be two further periods of study when the weather was suitable. The Airport expected a report of the study at the end of June.

(c) DfT Consultation - Security Scanners – Draft Code of Practice

On 30th March 2010 the Secretary had circulated details of the proposed new Code of Practice to all members. The closing date for comments was 21st June 2010.

The Secretary said there were no such scanners yet at London City Airport although it looked as though the scanners would be rolled out across UK airports throughout 2010. Their use at Heathrow and Manchester airports, and in the USA, had already given rise to considerable controversy in terms of privacy and civil rights and in relation to the legality of using them to scan children.

There are different types of body scanners but in general they emit radio waves over the body. A three dimensional image is created by measuring the heat reflected from the person. The body scanners can penetrate clothing and are designed to be an upgrade to the usual body "pat down". The scans do blur out faces but the image does reveal the naked body.

According to the government recent acts of terrorism justify the introduction of scanners. However, the Human Rights Act states that any infringement to the right of privacy must also be necessary and proportionate. The fact that passengers are not being offered alternative search methods might well be seen as an infringement of privacy.

Moreover, some people doubt the efficacy of the scanners in the fight against terrorism. For example it is understood that these machines only help in detecting explosives concealed *on* the body but not explosives concealed *in* the body. The question arose whether sniffer dogs would be more effective, as well as effective passenger profiling. In this connection it was understood

that a profiling trial was in progress at Heathrow. Sniffer dogs have been discussed but they are a very expensive option.

The Chairman noted that the pictures taken as part of the scanning process would not be kept for longer than a day or two.

The Committee noted the Secretary's comments. No comments would be submitted in response to the DfT's consultation.

(d) Local Policing

The Secretary recalled that at the last meeting of the Committee there was a briefing by Inspector George Trebess (Metropolitan Police, SO18) who said that the police were setting up a monthly 'Beat Surgery' using a mobile police station. The Secretary had now received an update the highlights of which were:

- Unfortunately the surgery sessions had not attracted many visitors and the police felt it would be difficult to justify the continued use the mobile station. However if circumstances changed the police could consider re-introducing this facility.
- Police patrols in local streets had been increased.
- The police had been working hard to combat the parking of minicabs in local streets. Officers sought to raise the awareness of drivers to the perceived problem and remind them of their responsibility to respect local residents and their environment. There now seemed to be much less activity of this kind.
- Most of the issues raised with the police as local concerns were the concern of the *Safer Neighbourhood Team (SNT)*, e.g. problems in stairwells etc. However SO18 officers were being made aware of these issues and in most cases were able to offer a presence and deterrent.
- Looking to the future, SO18 officers planned to work closely with the SNT and are considering sitting on local *Ward Panels*. This would give them the ability to listen and identify issues which had a direct or indirect impact on the airport, or which arose as a result of the airport and its operation.
- The particular responsibilities of particular officers had been listed and the Secretary would be happy to circulate details to any local member who asked for them.
- SO18 had been engaged in some excellent and groundbreaking work in connection with the illegal use of 'laser-pointers' against aircraft. Statistically LCY had proved to be particularly vulnerable to strikes of this kind mainly because the angle of descent was steeper. The potential consequences of a pilot being temporarily blinded by these powerful beams whilst attempting to land at LCY were obviously a matter of great concern.

(e) Airport Policing

The Secretary said that at the beginning of April the Department for Transport had published a summary of the Airport Security Planning framework set out in the *Policing and Crime Act 2009*. All security stakeholders at each airport were required to work together to produce a joint threat and risk assessment for the airport and an agreed *Airport Security Plan*. Where a dedicated police resource was identified in the Plan, the airport operator, chief constable and police authority must additionally agree a *Police Services Agreement*. The summary could be seen on the DfT's website³.

16. DATE OF NEXT MEETING

Tuesday 13th July 2010 at 16.30 hours at City Aviation House at London City Airport.

³ <http://www.dft.gov.uk/pgr/security/aviation/guide/>

1. Airport Traffic: January – March 2010

During January, February and March we have seen passenger numbers increase by 2% compared with the same period in 2009. The total number of aircraft movements for this quarter compared with the same period last year is down by 12%. Average aircraft size has decreased slightly this quarter in comparison to the same quarter last year from 78 to 73 seats. Average load factors though have increased from 48% to 60%.

Over the same period the Jet Centre traffic has declined by 6% in passengers but has seen an increase in aircraft movements of just over 4% (compared with a 11% decline in the last quarter).

2. Route Changes

In January, British Airways announced that it was going to increase peak season frequency on its new services to Majorca and Ibiza; this came less than a month after announcing the launch of the new routes. British Airways has increased the schedule from three to five flights a week to Palma and from three to four flights a week to Ibiza during July and August.

The routes, commencing 21 May, will initially run three-times-a-week on Friday, Sunday and Monday. The extra Majorca flights will operate on Tuesdays and Thursdays and the extra Ibiza flights on Wednesdays. All inclusive one way fares are available from £69, and are available to book on ba.com.

British Airways also added to its Spanish routes portfolio from LCY with the re-launch of year-round flights to Barcelona. The previously summer only service resumed at the end of March and will continue through the summer and winter. In addition an extra Saturday morning service will be introduced in May, bringing the total number of flights to seven per week. One-way all inclusive fares are available from £63 on ba.com

From 29 March British Airways also increased the frequency of flights to Edinburgh from London City, up to seven flights a day.

British Airways flights include complimentary food and drinks on board, free on-line check-in and seat selection 24-hours before departure and free baggage allowance.

Lufthansa's service to Dusseldorf ceased operations at the end of March. This service has been transferred to Heathrow as more slots there have become available.

3. Operations

a) Air Traffic Control

In March, London City Airport's Air Traffic Control Tower, managed by NATS, introduced advanced Electronic Flight Progress Strips technology (EFPS), developed by NAV CANADA the civil air navigation service provider in Canada. Prior to the implementation of the EFPS air traffic system controllers managed aircraft movements using paper strips.

The Airport's transition to the EFPS technology increases the efficiency of the air traffic control operation by streamlining the co-ordination of departing, arriving and ground aircraft movements, thereby saving time, minimising fuel burn and contributing towards improved punctuality and increased service levels. London City is only the fifth airport in the UK to introduce this new technology.

b) Embraer 190 Aircraft

On 10 February LCY welcomed the first ever commercial flight of the Embraer 190 jet aircraft operated by Baboo Airlines. The E190 has been certified for steep approach at London City Airport. British Airways has also taken delivery of two E-190 aircraft as part of its fleet replacement programme for the Avro RJ aircraft.

4. Airport Developments

a) Security Enhancement Project

In response to an increase in queues at the security search point resulting from a combination of factors including the heightened security measures introduced by the Department for Transport immediately after Christmas, London City Airport commenced works in early February to add two new full size security checking lanes. These new lanes came into operation on 27 February and bring the total number of lanes to 6. This is one of the early phases of the larger Security Enhancement Project that committee members received a detailed presentation on at the January meeting. To accommodate the new security search area two commercial outlets, Meridian Line and Coffee Corner, were closed. Other measures taken by the Airport to help alleviate recent security search delays include the recruitment of new security staff and the purchase of new equipment.

Alongside this change that occurred on the first floor of the terminal, February also saw the opening of a new landside shop/restaurant - Pret A Manger - specialists in handmade, natural food. The new restaurant has space to accommodate 51 people. All of Pret's sandwiches, salads and wraps are prepared in the shop's kitchen each morning, using ingredients delivered at the beginning of each day. At the end of each day, all of Pret's unsold sandwiches, salads and wraps are delivered to local Catholic monastery, Franciscan Friars of the Renewal of St Fidelis Friary in Canning Town, where the monks redistribute the food to the homeless.

Work has now commenced on installing additional columns in the main terminal concourse to support an expanded first floor across the void that is now the atrium. This new floor will become part of the new extended departure lounge. The enhancement works all take place during the airport's closure times to ensure there is no disruption to passengers. The reconfiguration of the terminal once complete towards the end of the year will enable the airport to maintain its status as the fastest airport in London.

b) Gas Valve

As previously advised by the Secretary, from 27 March 2010, National Grid has been working to re-locate a gas valve currently located by the Jet Centre. The gas valve is currently housed within a blue fenced area and forms part of the landside/airside boundary at the western end of the site.

The valve will be re-located and re-housed in the airport's western staff car park, which is adjacent to the traffic lights at the Hartmann Road/Albert Road junction. This involves works to the road between the Jet Centre and the car park. These works have been agreed between National Grid and the London Borough of Newham (which owns this part of the road) to cause minimum disruption. Last week, the contractor working for National Grid started excavation works across the road to allow for a new gas connection to the main pipe run. It is expected that these works will take up to 5 weeks to complete. We have been assured that the contractor is closely monitoring the traffic management system in place at peak times to ensure that flows to/from LCY and the community are not compromised.

Once the new valve is commissioned, the original valve will be decommissioned and a replacement landside/airside boundary will be put in place by the Jet Centre. The current scheduled completion for all the works is end of July.

c) Air Southwest

One of LCY's smaller airlines, Air Southwest, has teamed up with Transport for London (TfL) to become the first airline to sell Visitor Oyster cards on flights into London City Airport. Passengers on Air Southwest's flights to London City can buy a Visitor Oyster card on board for £22, which includes £20 of travel credit.

Air Southwest operates two daily return flights to London City Airport from Plymouth and Newquay in Cornwall.

The deal with TfL allows passengers to buy Visitor Oyster cards before they arrive in London, allowing them to avoid having to queue for tickets and encouraging quicker and easier access to the transport network.

d) Fuel Transfer Operation

At its meeting 13th January the Development Control Committee of the London Borough of Newham agreed the recommendations of their officers to approve the application for planning permission

submitted by Shell International Limited to change the use of a warehouse adjacent to the King George V Dock at the Airport to be used as a fuel transfer station. Approval was subject to a number of detailed conditions.

Work has commenced to modify the warehouse and adjacent land. Actual operations are expected to commence in mid June.

5. Judicial Review

There is no further update to the position reported at January's meeting on the judicial review challenge by Fight the Flights of London Borough of Newham's (LBN) decision in July 2009 to approve the airport's planning application for an increase in flight movements. LBN is waiting to hear from the High Court the date when a full hearing will commence.

As a reminder, the claim is based on three grounds of challenge:

- The failure by London Borough of Newham to take into account a change in Government policy on climate change
- The failure by Newham to consult the London Boroughs of Waltham Forest and Redbridge on the possible effects of the increased aircraft movements
 - on those boroughs and their residents
- A failure on the part of Newham to consult residents at large within the London Boroughs of Waltham Forest and Redbridge.

This claim is against the London Borough of Newham. The Airport is involved as an interested party and in order to protect the value of its investment will take part in proceedings. The application was carefully considered by LBN over a long period. The airport is confident that a properly reasoned and balanced decision was taken.

6. Airport Award

In February London City Airport received the Gold Award for Top UK Airport, voted by Wanderlust magazine's readers, for the fifth year running. The award recognises the airport's continued commitment to customer service and its convenient location only a short distance from the centre of London. London City Airport, along with Singapore Changi Airport, were shortlisted for the award from a total 556 nominated airports across the world.

7. BA - Green Fuels

In February, British Airway announced that in partnership with the Solena Group, it will establish Europe's first sustainable jet-fuel plant and plan to use the low-carbon fuel to power part of its fleet from 2014.

The new fuel will be derived from waste biomass and manufactured in a state-of-the-art facility that can convert a variety of carbon-based feedstocks, destined for landfill, into aviation fuel.

The self-contained plant, which British Airways has indicated is likely to be sited in east London, will convert 500,000 tonnes of waste per year into 16 million gallons of green jet fuel through a process that offers lifecycle greenhouse gas savings of up to 95 per cent compared to fossil-fuel derived jet kerosene. This volume of fuel would be more than twice the amount required to make all of British Airways' flights at LCY carbon-neutral.

The project will make further major savings in greenhouse emissions by reducing the volume of waste sent to landfill, thus avoiding production of another global warming agent, methane, and generating 20MW of electricity a year from clean sources.

British Airways has signed a letter of intent to purchase all the fuel produced by the plant, which will be built by the Solena Group Inc., a bio energy and bio fuels company based in Washington DC. BA hopes that the fuel will become a real sustainable alternative to jet kerosene.



EDUCATIONAL TOURS

The following schools and colleges have visited the airport for education and employment related tours a total of students 453 have attended.

St Joachim's Primary School	Newham	Beckton Brownies	Newham
Calverton Primary School x2	Newham	Old Place Primary School x4	Tower Hamlets
Manor Primary School x2	Newham	Greenwich College x2	Greenwich
Grange Primary School	Newham	Redbridge College	Redbridge
Ranelagh Primary School x2	Newham	Leyton 6 th Form College x2	Waltham Forest
Drew Primary School x2	Newham	Barking College	Havering
Brampton Manor Primary School	Newham	Plumstead School	Greenwich
St Joachim's Primary School	Newham	Croydon College	Surrey
Rokeby School x3	Newham	Lewisham College	Lewisham
Lister School	Newham	Southfields Community School	Wandsworth

EDUCATION AND SKILLS ACTIVITIES

Primary

- The LCY Barnaby Bear Geography Programme was delivered to eight Primary Schools in Newham as part of South West Newham Education Action Zone Citizenship Week.
- The Community Team attended St Luke's Primary School in Newham for its Business Road Show for Parents and Students to speak to local employers to find out more about job opportunities and development.
- The Community Team delivered a 'World Traveller' session for 1st Beckton Brownies in Newham.
- The Community Team attended St Dominic's Primary School, Newham 'Jobs on the move' event to deliver a career based workshop to young people.
- Airport volunteers attended Carpenters Primary School in Newham to deliver a fun and interactive workshop about careers to young people.
- The Community Team met with Hawksmoor Primary School, Greenwich to discuss developing new partnerships with the airport.

Secondary

- The Community Team attended a 'Transition Day' at Lister School in Newham organised by Newham Education Business Partnership to 120 students, offering employability skills during a full day of workshops.
- The Community Team hosted a stand at King Solomon School in Redbridge 'Careers Event'.
- The Community Team attended Brampton Manor School in Newham to deliver Building Opportunities and Skills Seminar (BOSS) to 90 students offering employability skills during a full day of workshops.
- 10 Customer Service Diploma students from 3 local schools attended Cumberland school in Newham for a Customer Services Workshop delivered by airport Volunteers which included a presentation from the Airport about the importance of Customer Service.

- The Community Team attended NewVic 6th Form College and hosted a stand at the Employment and Training Fair with over 200 students in attendance.
- Airport Volunteers together with the Community Team attended the London Chamber of Commerce's Capital Careers Event and delivered career-led workshops on airport careers to 60 students.
- LCA celebrated the Do the Right Thing - Young Citizen of the Year 2010 Awards Ceremony with Greenwich Education Business Partnership at their celebration reception with parents and students.
- Airport Volunteers delivered career workshops to students at the Careers in Action event organised by Greenwich Education Business Partnership and attended by 120 students Greenwich schools.
- The Community Team delivered the LCA Modern Foreign Languages Programme to students from Lister School (Newham), Rokeby School (Newham) and St Thomas Moore (Greenwich).
- The Community Team recently worked together with People First to develop a short DVD for Diploma Travel and Tourism students about the airport.
- Darren Grover, COO along with the Community Team attended Woolwich Polytechnic School to deliver a speech during assembly to 90 students due to undergo work experience.

Further and Higher

- Airport Volunteers gave vital employability tips to local University of East London (UEL) undergraduates at the UEL Assessment Centre held at Canary Wharf Group.
- London City Airport is supporting the London Borough of Greenwich in the development and delivery of diplomas. These new qualifications are focused on employment.
- The Community Team attend the University of East London E-Factor awards evening.
- Two University Prize Scheme Students participated in paid work experience as part of the scheme.

SPONSORSHIP AND DONATIONS

ORGANISATION	EVENT	DONATION
Royal Docks Active Community Team	Royal Docks Community Forum Safety Event "Safe and Sound"	1 x Luxury Hamper and bottle of wine
ASTA Centre (Community Links) Camel Road	Donation of sports equipment	2 x large bags of footballs
Thamesmead School of Dance	Dance Competition	5 x 02 tickets to Strictly Come Dancing 30 x LCY rucksacks with goodies
Beckton Active Community Team	Beckton Active Community Team "Love your Environment" Event	2 x Luxury Hamper prize for recycling competition
Custom House Active Community Team	Custom House Community Team	1 x Luxury Hamper 50 x LCY rucksacks with goodies
University of East London	Student fundraising event for Air Ambulance	2 x toiletries gift set, 1 x bottle of spirit
Britannia Village Hall	Donation of unwanted furniture & equipment	LCY tub chairs donated 3 colour laser printers, 1 office fax, 1 full size copier
St Johns Community Centre	Donation of unwanted equipment	A3 scanner, 1 colour laser printer
Community Links	Donation of unwanted equipment	8 colour laser printers, 1 laser fax, 1 A3 copier
University of East London	E - Factor Business Enterprise	£1000 donation

Eton Manor Rugby Club	On-Going Sponsorship annual 'Coaches dinner'	1 x Pair of return flight tickets to Barcelona
Lehmann Communications	Inspiration Ball in aid of Brain Trust	1 x Pair of return flight tickets to Milan
Richard House Hospice	Asher Teper Memorial Golf Day	1 x Pair of return flight tickets to Madrid
Bishop Challoner Girls School	Donation	11 x 02 tickets International Netball Match England Vs Australia



Thamesmead School of Dance winners of Strictly Come Dancing Tickets



Bishop Challoner Girls enjoy Netball from 02 private suite



LCY printers donated to local organisations

Other

- LCY participated in 'Wear it Red' campaign in aid of Richard House Children's Hospice raising £500.
- The Community Team coordinated a dance competition with Thamesmead School of Dance for young people in Thamesmead; two lucky winners attended Strictly Come Dancing at the 02 Arena in the LCY private suite.
- The Community Team hosted a stall and recycling competition at the Beckton Active Community Team Event – Love your Environment and donated 2 luxury hampers.
- The Community Team continued to support the Newham Chamber of Commerce through participation in breakfast meetings held at West Ham Football Club with Richard Gooding, CEO as President and Elizabeth sitting on the Executive Council.
- The Community Team hosted a stand at the London Borough of Newham Business Forum held at West Ham Football Club.

- The Community Team attended the Active Community Team Thank You event to celebrate its support for these organisations since 1998.
- The Community Team met with Elvie-Jo Sheppard from Tower Hamlets College to discuss Apprenticeships and ways to develop them further within the work place.
- Airport staff hosted Cllr Waiseul Islam, new LCACC member for Tower Hamlets Council to discuss LCA operations.
- The Community Team attended the Redbridge College Employer Forum to explore partnership working.
- The Community Team attended St Katharine and Shadwell Trust roundtable discussions to discuss ways to improve links with businesses within the local area.
- The Community Team attended a Young Enterprise London Downing Street Reception event held in recognition of young entrepreneurs.
- Elizabeth participated in the LBN 16-19 Advisory Group making recommendation about key skills required by employers.
- The quarterly LCY Employer Forum took place the meeting received an informative presentation from James Innes, Project Manager for the Take off into Work Employment Programme and updates regarding employment statistics, recruitment and the London City Airport Travel Plan.
- EH has worked closely with City Firm and has assisted in setting up its CSR Strategy.
- Computer and books purchased for Scott Wilkie Primary School, Newham to support its new library.
- The Community Team met with Kevin Jenkins from Community Links to visit Outdoors in the City, £6000 donation made for the cost of 20 bikes for the new outdoor centre.
- Fight for Peace have teamed up with Take off into Work to forward candidates to the programme.
- The Community Team continue to support the following advisory groups:
 - Eastlea Business Support Group
 - Rokeby Business Support Group
 - Greenwich Education Business Partnership
 - Newham Education Business Partnership
 - ELBA Jobs & Enterprise Board to support local employment



London City Airport support UEL E-Factor Event



A brush with Number 10 Downing Street

Take off into Work Programme

The fifth round of the London City Airport/Newham Workplace into work training programme “Take off into Work” was delivered 8 February – 19 February 2010 with 74 unemployed now into work (09/04/2010).



LCY staff Go Red in aid of Richard House



Computer donation at Scott Wilkie Primary School, Newham



LCY supports Community Links Outdoors in the City

MINUTE 8

Environmental Report – January/March 2010

A total of 28 complaints/enquiries relating to environmental matters were received between the 1st January 2010 and 31st March 2010.

During this period, the Noise and Track Keeping System was fully operational, however data was lost for seven days from NMT 2 due to a mobile data communication problem, caused by a change to LCA’s telephone system. This problem also prevented the new mobile monitors, which use the same communication technology, from being successfully deployed. A Type 1 sound level meter was provided by the airport’s acoustic consultants, Bickerdike Allen Partners, which allowed some data to be gathered during the period NMT 2 was out of contact. Steps have been taken to ensure this does not reoccur in the future. The correlation rate achieved during this period was 88%, which exceeds the requirement of the Section 106 Agreement of a minimum 80% correlation.

The rain gauge at NMT 4 has been replaced and is now successfully measuring and downloading data.

- 17 complaints were received during this period. They concerned aircraft frequency and noise, flight paths, early/late departures and public consultation. One complaint regarded an alleged near miss and aborted landing. Of these complaints, LCA staff were unable to respond to one due to inadequate provision of details by the complainant.
- Of the 11 enquiries received for this period;
 - 8 related to the airport’s sound insulation scheme
 - 1 related to an alleged near miss
 - 1 related to departures after 13.00 hours on Saturdays

- 1 unknown – staff were unable to contact or ascertain the particulars

1. DATE RECEIVED: Tuesday 5th January 2010
DATE OCCURRED: N/A
TIME OCCURRED: N/A
AREA: Royal Victoria Docks, E16
ENQUIRY: Sound Insulation Scheme
RESPONSE: Telephone call & letter
2. DATE RECEIVED: Thursday 14th January 2010
DATE OCCURRED: N/A
TIME OCCURRED: N/A
AREA: Wanstead
COMPLAINT: Aircraft noise & frequency
RESPONSE: Letter
3. DATE RECEIVED: Monday 18th January 2010
DATE OCCURRED: N/A
TIME OCCURRED: N/A
AREA: Dartford, DA2
COMPLAINT: Alleged STAR change
RESPONSE: Letter – no change
4. DATE RECEIVED: Monday 18th January 2010
DATE OCCURRED: N/A
TIME OCCURRED: From 06.00 hours
AREA: Wanstead, E12
COMPLAINT: Early morning aircraft noise & flight paths
RESPONSE: Letter
5. DATE RECEIVED: Tuesday 19th January 2010
DATE OCCURRED: Monday 18th January 2010
TIME OCCURRED: 18.34 hours and other similar occasions
AREA: Bow, E3
COMPLAINT: Aircraft noise & flight paths
RESPONSE: Letter
6. DATE RECEIVED: Tuesday 19th January 2010
DATE OCCURRED: Since May 2009
TIME OCCURRED: N/A
AREA: Leytonstone E11
COMPLAINT: Aircraft noise, frequency & public consultation
RESPONSE: Letter
7. DATE RECEIVED: Friday 22nd January 2010
DATE OCCURRED: Various
TIME OCCURRED: Early and late periods
AREA: West Thamesmead, SE28
COMPLAINT: Early & late aircraft noise
RESPONSE: Letter
8. DATE RECEIVED: Friday 22nd January 2010
DATE OCCURRED: Unknown
TIME OCCURRED: Unknown
AREA: Wanstead
COMPLAINT: Aircraft noise & frequency
RESPONSE: Unable to contact
9. DATE RECEIVED: Monday 25th January 2010
DATE OCCURRED: Unknown
TIME OCCURRED: Unknown
AREA: Unknown

- | | |
|-----------|-------------------|
| ENQUIRY: | Unknown |
| RESPONSE: | Unable to contact |
-
10. DATE RECEIVED: Tuesday 26th January 2010
DATE OCCURRED: Saturday 23rd January 2010
TIME OCCURRED: 19.15 onwards
AREA: Bow, E3
COMPLAINT: Aircraft noise
RESPONSE: Letter

 11. DATE RECEIVED: Saturday 30th January 2010
DATE OCCURRED: N/A
TIME OCCURRED: N/A
AREA: Thamesmead, SE28
ENQUIRY: Sound Insulation Scheme
RESPONSE: Letter

 12. DATE RECEIVED: Saturday 30th January 2010
DATE OCCURRED: N/A
TIME OCCURRED: N/A
AREA: Royal Victoria Docks, E16
ENQUIRY: Sound Insulation Scheme
RESPONSE: Telephone call

 13. DATE RECEIVED: Sunday 31st January 2010
DATE OCCURRED: N/A
TIME OCCURRED: N/A
AREA: Beckton Park, E16
ENQUIRY: Sound Insulation Scheme
RESPONSE: Letter

 14. DATE RECEIVED: Tuesday 2nd February 2010
DATE OCCURRED: N/A
TIME OCCURRED: N/A
AREA: Canning Town
ENQUIRY: Sound Insulation Scheme
RESPONSE: Phone call

 15. DATE RECEIVED: Thursday 4th February 2010
DATE OCCURRED: N/A
TIME OCCURRED: N/A
AREA: Silvertown, E16
ENQUIRY: Sound Insulation Scheme
RESPONSE: Letter

 16. DATE RECEIVED: Friday 5th February 2010
DATE OCCURRED: N/A
TIME OCCURRED: N/A
AREA: Beckton Park, E16
ENQUIRY: Sound Insulation Scheme
RESPONSE: Phone call

 17. DATE RECEIVED: Monday 8th February 2010
DATE OCCURRED: N/A
TIME OCCURRED: N/A
AREA: Wanstead, E12
COMPLAINT: Aircraft noise, frequency & flight paths
RESPONSE: Letter

 18. DATE RECEIVED: Tuesday 9th February 2010
DATE OCCURRED: N/A
TIME OCCURRED: N/A

- AREA: Thamesmead, SE28
ENQUIRY: Sound Insulation Scheme
RESPONSE: Phone call
19. DATE RECEIVED: Thursday 18th February 2010
DATE OCCURRED: Monday 15th & Tuesday 16th February 2010
TIME OCCURRED: 18:15-18:45 & morning
AREA: Bow, E3
COMPLAINT: Aircraft noise
RESPONSE: Letter
20. DATE RECEIVED: Thursday 4th March 2010
DATE OCCURRED: N/A
TIME OCCURRED: N/A
AREA: Dagenham, RM10
COMPLAINT: Aircraft noise & flight paths (SIDs change)
RESPONSE: Letter
21. DATE RECEIVED: Saturday 6th March 2010
DATE OCCURRED: Saturday 6th March 2010
TIME OCCURRED: 12.30 – 13.00
AREA: Cold Harbour, E14
COMPLAINT: Late departures
RESPONSE: Letter
22. DATE RECEIVED: Monday 8th March 2010
DATE OCCURRED: N/A
TIME OCCURRED: N/A
AREA: Streatham, SW16
COMPLAINT: Aircraft noise
RESPONSE: Telephone call
23. DATE RECEIVED: Tuesday 9th March 2010
DATE OCCURRED: N/A
TIME OCCURRED: N/A
AREA: Beckton, E6
COMPLAINT: Ground noise/sound insulation scheme
RESPONSE: Letter
24. DATE RECEIVED: Wednesday 10th March 2010
DATE OCCURRED: N/A
TIME OCCURRED: N/A
AREA: Kent, DA2
COMPLAINT: Aircraft noise & flight paths
RESPONSE: Letter (NATS)
25. DATE RECEIVED: Monday 22nd March 2010
DATE OCCURRED: Thursday 18th March 2010
TIME OCCURRED: Evening
AREA: Bow, E3
COMPLAINT: Aircraft frequency & noise
RESPONSE: Letter
26. DATE RECEIVED: Wednesday 24th March 2010
DATE OCCURRED: Thursday 18th March 2010 &
Wednesday 24th March 2010
TIME OCCURRED: 18.13 and 17.00 hours
AREA: Tower Hamlets
COMPLAINT: Alleged near miss & aborted landing
RESPONSE: Letter

27. DATE RECEIVED: Friday 26th March 2010
 DATE OCCURRED: Friday 26th March 2010
 TIME OCCURRED: 18:55 hours
 AREA: Tower Hamlets
 ENQUIRY: Alleged near miss
 RESPONSE: Letter
28. DATE RECEIVED: Saturday 27th March 2010
 DATE OCCURRED: Saturday 27th March 2010
 TIME OCCURRED: N/A
 AREA: Tower Hamlets
 ENQUIRY: Late Departures
 RESPONSE: Letter

Gary Hodgetts
Director Operations Policy and Planning
LONDON CITY AIRPORT

MINUTE 17(a)
Sound Insulation Scheme Update – 13th April 2010

2007 Contour

No of residential properties in scheme	313
Properties assessed (permitted access) for survey	264 (84%)
Properties vented	155 (50%)
Community Buildings on going consultation	

No further action to residential properties unless contacted by owner /occupier

2008 Contour

No of residential properties in scheme	268
Properties assessed (permitted access) for survey	208 (78%)
Properties vented	101(38%)
Community Buildings on going consultations	

Registered letters issued to all non assessed properties and await contact by owner /occupier.