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**MINUTES OF THE MEETING HELD ON TUESDAY
4th JULY 2006 AT 4.30 PM IN THE BOARD ROOM AT
CITY AVIATION HOUSE, LONDON CITY AIRPORT**



PRESENT:

John Adshead	Chair
Bill Dunlop	Deputy Chairman
Stuart Innes	Secretary
Charles Buchanan	London City Airport
Gary Hodgetts	London City Airport
Robin Whitehouse	London Borough of Newham
CLr Peter Craske	London Borough of Bexley
Mark Ryan	London Development Agency
Sharon McGregor	Gallions Housing Association
Howard Sheppard	Docklands Business Club
Dennis James	Custom House and Canning Town Community Forum
Gertie Duffy	North Woolwich and Silvertown Community Forum
Alan Robinson	West Silvertown TRAs
Sid Keys	Silvertown TRAs
Glynis Webb	North Woolwich TRAs

APOLOGIES:

Elizabeth Hall	London TravelWatch
CLr Pat Holland	London Borough of Newham
Hamish Stewart	RODMA
David Kent	ABTA

IN ATTENDANCE:

Rob Grafton	London City Airport
Janet Goulton	London City Airport
Angeline Barnes	London City Airport
Elizabeth Hegarty	London City Airport
Ian Thomas	AMEC
Chris Noye	Metropolitan Police - SO18 - Observer
Fraser Neilson	Metropolitan Police - SO18 - Observer

1. COMMITTEE MEMBERSHIP – RENEWAL

Since the Agenda for the meeting had been circulated nominations had been received as follows:

- The London Development Agency – Mark Ryan
- The Airline Operators Committee – Jeannine Pedlow and Chris Henderson

The Secretary had been in contact with the Beckton Community Forum where, because of a bereavement, action to nominate a representative had been delayed. It was hoped a nomination would be received shortly.

In the case of the Cyprus area there had been no response and it was understood from local soundings that at present there were no tenants and residents associations (TRAs) operating in the area. After discussion the Committee agreed:

- (a) to ask the Beckton Community Forum as a temporary measure to nominate an additional representative, preferably someone living in or near the Cyprus area; and
- (b) to invite the Airport and the London Borough of Newham as the parties to the s.106 agreement, with the help of the present representatives of the local communities, to review the means by which the representatives of the local communities are chosen – any

changes would involve amendments to the constitution which would take effect in April 2009.

2. **CHAIRMAN, DEPUTY CHAIRMAN AND SECRETARY**

The Committee approved the appointment of John Adshead, Bill Dunlop and Stuart Innes as the Committee's Chairman, Deputy Chairman and Secretary respectively.

3. The **MINUTES** of the meeting held on 11th April 2006¹ were approved as a correct record

4. **MATTERS ARISING**

(a) **Item 2(c) – Jet Centre – Blast from Engines**

The Airport's Board had agreed that blast fencing should be installed on the western boundary of the Jet Centre and also behind Stands 12, 13 and 14 to offer noise and blast protection to residents in Camel Road and adjoining streets. It was hoped this work would be completed by the end of the month although problems with the foundations might mean that the work would take a little longer with completion in mid-August. Meanwhile, a noise assessment had been carried out in Camel Road and adjoining streets and this would be repeated after the fencing had been installed so that its impact in reducing noise could be verified.

(b) **Item 7 – Airport Security – Out of Hours Contact**

Angeline Barnes said that Securicor were responsible for the out of hours security of the Airport's estate. During these hours their Supervisor could be reached at by calling 07979741692.

(c) **Item 7 – Taxi/chauffeur parking in local streets**

This matter had also been raised at the local meeting called to discuss the Airport Master Plan. The Airport was working with the *Safer Neighbourhoods* team for the Royal Docks and in collaboration with them it was proposed shortly to install signs in Camel Road and Constance Street warning drivers that behaviour of the kind complained of was an offence and might be prosecuted. The contact at the Airport was Elizabeth Hegarty on 020 3203 2042. She had already received one or two calls from local residents about such behaviour by drivers.

(d) **Item 10 – Airport Master Plan**

Janet Goulton said that the consultation had attracted 20 responses of which 16 were from organisations and four from local people. By comparison with other airports this was a very small response. The comments received were now being assessed and a special Annex to the Airport Master Plan (AMP) would be prepared including the Airport's response to the comments received. This would be made available on the Airport's website and sent to the Department for Transport as a follow up to the main AMP which had already been supplied to them.

(e) **Item 12 – Airport Fun Day**

Glynis Webb congratulated the Airport saying she thought that this year's Fun Day had been very family oriented with a very relaxed atmosphere. She thought the event had been very much enjoyed by those attending.

By contrast Gertie Duffy thought that apart from the flying displays and parachuting, which as usual had been superb, the afternoon had not been so good as in previous years. The weather had been very hot and there had been a shortage of water and seating.

Charles Buchanan welcomed the comments received – the Airport was anxious to learn from the experiences of those attending. This had been the first time for some years in which the Airport had made arrangements in-house for the organisation of the event.

The Airport had acquired and assembled a large number of garden benches in preparation for Fun Day but in the light of the comments received the provision made would be reviewed in the planning for next year's event.

¹ <http://www.lcacc.org/committee/minutes.html>

Provision had been made this year for 8,000 bottles of water but some visitors had taken large quantities and a shortage had developed. Again the arrangements would be reviewed in time for next year's Fun Day.

Next year's Fun day would be held on Saturday 7th July 2007

(f) Item 15 – Annual Meeting of Airport Consultative Committees

This meeting had been held at Manchester Airport on 21st/22nd June. The Chairman and Secretary reported that there had been good discussions on topics covering the whole range of aviation issues of interest to airport consultative committees including:

- "The Future of Air Transport" White Paper
- Surface Access Projects at Airports
- Civil Aviation Bill
- Developing and Preserving Regional Services
- Ambient Noise Initiatives - Update
- Climate Change and Aviation
- European Aviation Update
- Membership of the Annual Liaison Meeting
- Venues for Future Conferences
- Airport Master Plans
- Review of the Airspace Change Process
- Aviation Security
- Access To Air Travel For People With Reduced Mobility
- DfT Study – Attitudes To Noise From Aircraft Sources In England (ANASE)
- Sustainable Aviation
- Review of Arrangements for Annual Meeting and Support Service
- UKACCs – Support Service

In addition there had been very interesting presentations on:

- *Manchester Airport* - Andrew Cornish, Managing Director, Manchester Airport
- *Climate Change and Aviation* - Professor by Callum Thomas of the Centre for Air Transport and the Environment at Manchester Metropolitan University
- The *2003 Air Transport White Paper* including the progress made over the past 12 months in implementing the provisions of the White Paper, the key issues to be still to be addressed and the next steps - David Hart, Director of Economics, Aviation, Maritime and International, Department for Transport
- Implementing the proposed new EU Regulation on assistance for disabled people and people with reduced mobility at airports – by Gary Lagar, General Manager Airport Services, Manchester Airport

The Programme and Agenda for the meeting could be seen on the Liaison Group's website² along with the various Papers considered at the meeting and the presentations where available. The minutes of the meeting would be circulated to members as soon as they are available.

(g) Item 16(b) – Annual Familiarisation Visit – 10th July 2006 - Amsterdam

Eighteen members of the Committee would be participating in this year's visit accompanied by six members of the Airport's staff.

5. AIRPORT DIRECTOR'S REPORT

Charles Buchanan tabled his report a copy of which is attached to these minutes. The Report was noted. There were questions and comments as follows:

(a) Possible sale of Airport

Charles Buchanan noted that it was not unusual to receive unsolicited inquiries from those who might be interested in acquiring the Airport. However, these had increased in number in recent times and the purchase sums being mentioned could not be dismissed. The Airport's owner had therefore commissioned Morgan Stanley to advise on a market testing exercise and to see whether there was real interest in acquiring the Airport. This work was

² <http://www.ukaccs.info/meeting06.htm>

well in hand and should be concluded in the Autumn whether or not there is a change of ownership. If a change of ownership takes place it should be viewed as an opportunity with the new owner buying into success bringing resources to take forward the development of the Airport.

(b) Jubilee Line – Automated Passenger Announcements

The Airport was pressing London Underground to change the automated announcement for passengers on trains on the Jubilee Line to reflect that the opening of the DLR in December last. Dennis James said that the DLR would also be changing the announcement made on their trains approaching Canning Town to make them more specific.

(c) Archiving Project

The Secretary noted that the Committee's website now included an Archive Page³ where members could find copies of the interesting historic pictures and other items collected for the project.

6. COMMUNITY REPORT

Angeline Barnes tabled her report a (copy attached) noting in relation to Airport tours that the part-time Community Ambassadors, appointed from among those working for the Airport in other capacities to help on a part time basis with community activities, were a great help in meeting the huge demand for such visits. Because of the demand the Airport were not taking bookings for tours more two months ahead. The Report was noted.

7. STANDING ITEM ON ENVIRONMENTAL ISSUES

Rob Grafton tabled this Report and a copy is attached to these minutes.

(a) Complaints about aircraft noise and flight paths

The source of the complaints about aircraft noise and flight paths reflected the greater use made of Runway 10 in the summer months when the wind tended more often to come from the east – for example this runway had been in continuous use for the last two weeks. It did not reflect any change of operational practice as some of the complainants seemed to think.

(b) Summer 2006 Noise Contours

Work was in progress in preparing the Summer 2006 noise contours and maps of these would be available shortly. Copies would be posted to the Committee's website in the usual way.

(c) Airbus A318

Gertie Duffy said that she had understood that the recent visit of the Airbus A318 was in the nature of a test flight but an item in the *Newham Mag* gave the impression that a decision about its ongoing use at the Airport had already been taken. Charles Buchanan said it could not be denied that it was the ambition of the Airport to see this aircraft approved for use at LCY but there would need to be a whole series of tests before a decision on this could be made. The test flights had not been typical of the ordinary operational use of this aircraft at the Airport, for example for test purposes the aircraft had made a number of touch and go maneuvers which were noisy in comparison to the ordinary use made of the runway. The tests had been flown by a test pilot who had not followed the usual flight procedures and the aircraft was fitted with engines which were not as quiet as those used on production aircraft of this type.

The report was noted

8. NOISE INSULATION PROGRAMME – PART IV

Jonathan Smith (London City Airport) was an RAF Reservist and would be serving in the Middle East until the Autumn. In his absence Rob Grafton reported. A note of his remarks is attached to these minutes.

³ <http://www.lcacc.org/archive/index.htm>

9. **DLR EXTENSION PROJECTS – PROGRESS REPORT**

Ian Thomas updated the Committee. A copy of a note of his remarks is attached to these minutes.

10. **LATER WEEKEND TUBE DECISION**

The Committee noted that in spite of the representations submitted by them, and other airport interests, the Mayor had decided nonetheless to proceed with his revised proposals involving a later finish for Tube services at weekends and a later start the following morning. On Saturday mornings the effect, from the end of May 2007, would be that Tube services will start one hour later in the morning with the first trains arriving at central London stations at about 07.00 hours. This would have an adverse impact on the Airport's passengers and staff and was to be regretted.

Dennis James said that the decision would also have an impact on the DLR with less time available for essential engineering.

11. **CONSULTATION ON THE REVISED AIRSPACE CHANGE PROCESS**

The Secretary noted that the comments listed in the paper sent round with the Agenda (drawn up by the Secretary in collaboration with colleagues responsible for the Gatwick Airport Consultative Committee) had also been seen by the Annual Liaison Meeting of Consultative Committees at Manchester on 21/22 June. The meeting had agreed to adopt the comments and submit them to the CAA as a collective response but with the following additional points:

- Welcome the broad thrust of the proposals which would provide much needed clarity although it was noted that in future the approach would be more prescriptive and legalistic and this may leave less scope to adapt proposals, consultations or mitigation to local circumstances.
- Specifically welcome the strong emphasis on consultation and communication with members of the public and stakeholders and the input of airport consultative committees.
- Suggest that the CAA produces a short jargon free booklet/leaflet aimed at the general public to explain in general terms what is being proposed (not the specifics of a current proposal) and how they can get involved if they want to. The sponsors could then distribute copies via a leaflet drop, or at meetings etc.
- Express concern over the length and complexity of the questionnaire to be used for sending responses to this Consultation which it was felt was not user friendly for lay people and might deter ordinary people from sending in comments which might be helpful.

Gary Hodgetts said that the Airport was broadly in agreement with the proposals but they, too, had concerns about the complexity of the procedures – even for those professionally involved in the process.

The Committee agreed that the Secretary should write to the CAA in support of the comments to be sent in by the Liaison Group.

10. **ANY OTHER BUSINESS**

(a) **Dates of Future Meetings**

The Committee approved the following dates for meetings of the Committee in 2006/2007:

- Tuesday 3rd October 2006
- Tuesday 9th January 2007
- Tuesday 3rd April 2007
- Tuesday 3rd July 2007
- Tuesday 2nd October 2007

The Committee confirmed the decision taken at the last meeting that henceforth the time of meetings would be 16.30 hours.

(b) Inspector John McKay

The Committee noted with regret the death of John McKay on 7th June. Prior to his absence on sick leave John had represented the Metropolitan Police (SO18) on the Committee as an observer. He would be missed.

(c) Richard Gooding

The Committee congratulated Richard on the award of an OBE in the recent Birthday Honours List. .

11. DATE OF NEXT MEETING

Tuesday 3rd October 2006 at 16.30 hours at City Aviation House, London City Airport.

1. Airport Passenger Traffic

Passenger traffic continues to grow strongly, with us passing 1 million passengers in the year during the first week of June, fully one month earlier than last year. Currently passenger numbers are 17% ahead of last year, while aircraft movements have only increased by 6%. This shows that there are more passengers travelling on each flight through a combination of more of the larger aircraft and an increased load factor.

2. New Routes

There have been no route starts announced since the last meeting. This is not unexpected at this time of year. We continue to work with airlines towards new routes and increased services from the start of the winter season at the end of October.

3. Airport Master Plan

The consultation period for the Master Plan has now closed. As part of the consultation we met over 300 people, including about 120 in the St Johns Hall for our public meeting on 17 May. We have received 20 responses, mostly supportive in general and making comment about additional work that will need to be undertaken as part of planning applications that will follow.

We are in the process of drafting an Annex to the document that will report on the consultation process. This is expected to be published before the next meeting, and members will be advised when it is issued. Like the Master Plan it will be available on our web site.

4. Airport Developments

Work has started on the construction of screens both at the Jet Centre and in the area of the Fuel Farm. Both these sites are due to be completed over the summer.

Within the terminal, final designs are being prepared to increase the capacity of the passenger search and security area. This will involve the creation of a third lane for passenger screening and the installation of a larger X-ray machine to allow larger bags to be taken directly to the departure gate. A number of the airlines at London City offer a "bag at steps" service to their passengers, allowing passengers to drop off and collect their bags at the foot of the aircraft steps, thus avoiding collection delays at the larger airports.

Additional surveys have confirmed our earlier indications that approximately 40% of airport users are travelling to and from the terminal by the DLR. As reported previously, this has resulted in the withdrawal of our shuttle bus services, thereby removing some 116,000 vehicle journey per year from the local roads. In addition we have seen a small reduction in the proportion of our passengers using both taxis and private cars.

5. Planning Application

As the Airport continues to develop and progress towards the future laid out in the Master Plan, some of the existing planning conditions will need to be varied. Currently the airport is operating substantially below the agreed annual limit on the number of flights, but due to the variation of numbers each day and at different times of the year, we are close to our normal weekday daily limit. This is set at 240 per day, against a current activity of approximately 220.

To address this the Airport is soon to make an application to release this daily limit, while keeping within the annual cap, for a temporary period of three years. During this time impacts will be monitored. In parallel a further application will be made to implement the first phase of the Master Plan development.

6. Archiving Project

As many members will be aware, we have recently commissioned Stuart Innes to undertake a programme of archiving the history of the Airport on our behalf. This work is progressing and he will be contacting many members to secure as many memories, artefacts and documents as he can.

Ultimately we intend to mount an exhibition of the history of the Airport and the area in which we operate.

TICKETS (WHEN ISSUED)

- CYANA
- Calverton Primary School
- Summerdale Court Care Home, Butchers Road
- East Side Young Leaders Academy
- Canary Wharf Dragon Boat festival
- St Luke's Primary School

TOURS

- Careers Futures Management
- Barking College
- Little Ilford School
- University of the Arts
- Royal Docks Community School
- Thanet College
- Newham College
- Thanet College
- Portway Primary School
- St Angelas College
- Hallsville Nursery
- Gainsborough School
- Aylesbury College

SHARING KNOWLEDGE - GROUP PRESENTATIONS/EMPLOYMENT FAIRS

- LCY Volunteers attended the following Employment Fairs/Skills Days;
 - Newham Sixth Form College,
 - St Johns Community Centre,
 - University of East London.
- Six volunteers attended 'BOSS Days' at Cumberland and Brampton Manor schools
- Six volunteers continue the ongoing reading programmes at Drew Road and St Luke's Primary Schools
- Staff member joined the St Johns Community Centre Board
- Three volunteers starting mentoring with students at Royal Docks Community School
- Volunteer presented to group of Newham Sixth Form College Diploma group – covering 'decision making and regulations'
- Volunteer presented to Year Nine students from Rokeby School – Career Options
- Volunteer presented to Newham Community Education Students – Career Options
- Six Groups of Newham students, studying retail course at the Learning and Development centre at Excel visited Nuance and Rest Air to learn about 'real life' retail
- Barnaby Bear was welcomed home by his friends from Drew and Kier Hardie primary schools
- Little Ilford School students piloted the LCY 'Customer Services in Action' programme

- Team Challenges (30 volunteers in total) worked at the St Johns Community Centre, New City Primary School and Rosetta Primary School

Additional Sponsorship

- The Fun Day took place. All proceeds for Richard House Hospice.
- Donation to 'Discover' (Stratford) towards material so they could attend the LCY Fun Day
- Support for the Newham Chamber of Commerce Business Directory
- Sponsorship of two classes from Rosetta Primary School to visit Discover, learning centre in Stratford
- Sponsorship of the Trust Thamesmead Summer Festival (Greenwich/Bexley)
- Donation to Neighbours in Poplar
- Donation to Richard House's London Marathon Team
- Support for Springboard Fundraising event
- Sponsored the Richard House Hospice 'Fun Book'

Others

- London City Airport awarded the Docklands Business Club Corporate Support for the Community Award
- London City Airport's Draft Master Plan out for consultation. 120 members of the public attended the public meeting
- Edition Three of Runway News delivered to local letter boxes, and libraries. (15 000 delivery)

MINUTE 7

Environmental Matters – April/June 2006

- A total of 16 complaints/enquiries relating to environmental matters were received during the period detailed above. As breakdown is given as follows:
 - Of the 16 complaints/enquiries received;
 - 10 referred to aircraft noise/flight path
 - 1 referred to a perceived change in number of aircraft movements
 - 1 referred to petition relating to the A318
 - 1 referred to an alleged air conflict
 - 1 referred to an alleged sewerage spillage from approaching aircraft
 - 1 referred to aircraft ground noise
 - 1 referred to noise from machinery airside during the early hours
1. DATE RECEIVED: Tues 4.4.06
 TIME OCCURRED: 23.10 DATE OCCURRED: 3.4.06
 AREA: Peckham SE15
 COMPLAINT: Alleged air conflict with LCY aircraft
 RESPONSE: Letter in response to email
 2. DATE RECEIVED: Wed 5.4.06
 TIME OCCURRED: Various DATE OCCURRED: Various
 AREA: Canning Town E16
 COMPLAINT: Aircraft Noise and flight path
 RESPONSE: Dealt with by Operations
 3. DATE RECEIVED: Wed 3.5.06
 TIME OCCURRED: 20.34 DATE OCCURRED: Wed 3.5.06
 AREA: Silvertown E16
 COMPLAINT: Ground noise from a/c parked on stands 12-14
 RESPONSE: Dealt with by Operations
 4. DATE RECEIVED: Sun 7.5.06

- TIME OCCURRED: various DATE OCCURRED: Various
 AREA: Woolwich SE18
 COMPLAINT: Perceived increase in number of flights
 RESPONSE: Telephone call
5. DATE RECEIVED: Sat 13.5.06
 TIME OCCURRED: AM DATE OCCURRED: Sat 13.5.06
 AREA: Silvertown E16
 COMPLAINT: Noise & Vibration from A318 operations
 RESPONSE: Telephone call and discussion at resident's Forum
6. DATE RECEIVED: Wed 17.5.06
 TIME OCCURRED: AM DATE OCCURRED: Sat 13.5.06
 AREA: Silvertown E16
 COMPLAINT: Submission of petition against the Airbus 318
 RESPONSE: Discussion at Resident's Forum
7. DATE RECEIVED: Fri 2.6.06
 TIME OCCURRED: 08.20 DATE OCCURRED: 30.5.06
 AREA: Thamesmead SE28
 COMPLAINT: Alleged sewerage spill from approaching LCY aircraft
 RESPONSE: Telephone conversation
8. DATE RECEIVED: Mon 5.6.06
 TIME OCCURRED: various DATE OCCURRED: various
 AREA: Welling DA16
 COMPLAINT: Aircraft noise/flight path
 RESPONSE: email
9. DATE RECEIVED: Thurs 8.6.06
 TIME OCCURRED: various DATE OCCURRED: various
 AREA: St Katherines Dock
 COMPLAINT: Aircraft noise/flight path
 RESPONSE: email
10. DATE RECEIVED: Tues 13.6.06
 TIME OCCURRED: 01.15 DATE OCCURRED: 13.6.06
 AREA: Camel Rd E16
 COMPLAINT: Early morning noise from machinery airside
 RESPONSE: Visit and telephone calls
11. DATE RECEIVED: Thurs 15.6.06
 TIME OCCURRED: various DATE OCCURRED: various
 AREA: Chislehurst Kent
 COMPLAINT: Aircraft noise/flight path
 RESPONSE: Telephone call
12. DATE RECEIVED: Wed 21.6.06
 TIME OCCURRED: various DATE OCCURRED: various
 AREA: Thamesmead SE2
 COMPLAINT: Aircraft noise/flight path
 RESPONSE: email
13. DATE RECEIVED: Mon 26.6.06
 TIME OCCURRED: various DATE OCCURRED: various
 AREA: Catford SE6
 COMPLAINT: Aircraft noise/flight path
 RESPONSE: email
14. DATE RECEIVED: Tues 27.6.06
 TIME OCCURRED: various DATE OCCURRED: various
 AREA: Barking IG11
 COMPLAINT: Aircraft noise/flight path

- | | | |
|--------------------|----------------------------|------------------------|
| RESPONSE: | letter/email | |
| 15. DATE RECEIVED: | Wed 28.6.06 | |
| TIME OCCURRED: | various | DATE OCCURRED: various |
| AREA: | Bexely DA16 | |
| COMPLAINT: | Aircraft noise/flight path | |
| RESPONSE: | Telephone call | |
| 16. DATE RECEIVED: | Thurs 29.6.06 | |
| TIME OCCURRED: | various | DATE OCCURRED: various |
| AREA: | London SE1 | |
| COMPLAINT: | Aircraft noise/flight path | |
| RESPONSE: | Telephone call | |

Rob Grafton
Environment Planning Manager
 LONDON CITY AIRPORT
 July 2006

MINUTE 8
Sound Insulation Scheme – July 2006 Update

Steady progress is being made with regards Phase IV of the scheme, with the particular focus at present on the area of Britannia Village, although it is recognised that most of these properties involve to ventilation works only.

There are now just under 50% of the properties within the scheme completely signed off.

Rob Grafton
 July 2006

MINUTE 9
DLR Extension Projects – Progress Report – July 2006

DLR London City Airport Extension.

Reinstatement works are now complete at the site of the project offices and pre-cast shed in Thames Wharf and the land has been handed back to the owners, other very minor snagging works will continue.

DLR Woolwich Arsenal Extension.

The Tunnel Boring Machine, named Carla, has now started its progress towards the River Thames and is expected to exit our site boundaries and pass beneath the properties in Woodman Street today (04/07/06). Works in relation to the tunnelling are currently carried out 24 hours a day, Monday through to Saturday with maintenance work being carried out until 2.00pm on Sundays.

The machine is scheduled to arrive in Woolwich during September this year and will be dismantled in a reversal of the operation that preceded its launch in April. It will be transported back to our site at Woolwich Manor Way in preparation for the boring of the second tunnel.

The spoil from the tunnel will be transported via a conveyor system to barges moored in KGV Dock before being taken to a landfill site near Tilbury in Essex. Trials have taken place and it is likely that the barges can be pulled and pushed under the Sir Steve Redgrave Bridge which eliminates the need for it to be lifted to allow them to pass. This will have a positive effect on easing any potential traffic congestion in the area.

An open evening for the residents and tenants of properties affected by these works in Woodman Street was held in the Tenants Hall on Thursday 29th June 2006. Further meetings have been held with residents of Galleons Reach

The demolition of buildings in Woolwich Town Centre at the site of the future DLR Station is now complete. In parallel with these works the diversion of sewers in Woolwich New Road and Beresford Square continue with other utility diversions underway, also in Beresford Square and Greens End. To the east of the Town centre in Burrage Road footpaths and the road itself are in the process of being temporarily diverted. Large scale excavations continue at Parry Place, the site of the tunnel Boring Machine Reception Chamber.

From April through to September works are being carried out on the platform of Woolwich Arsenal Railway Station, which will include the removal of the existing station canopies that are to be replaced. Between 22nd May 2006 and 21st August 2006 the 'Down ' platform will be closed and passengers will alight at Plumstead Station. Southeast trains and Network Rail have made alternative arrangements for passengers that wish to exit Woolwich Arsenal.

In addition to our project office numbers 020 7473 6304 for north of the River Thames and 020 8331 4000 for south of the River we also have a widely publicised 24 hour help line 0845 847 6180.