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**MINUTES OF THE MEETING OF THE LONDON CITY AIRPORT CONSULTATIVE COMMITTEE HELD ON TUESDAY 7<sup>th</sup> JULY 2009 AT 4.30 PM AT CITY AVIATION HOUSE, LONDON CITY AIRPORT**

**PRESENT:**

John Adshead	Chair
Stuart Innes	Secretary
Gary Hodgetts	London City Airport
Janet Goulton	London City Airport
Cllr Alec Kellaway	London Borough of Newham
Cllr Ayesha Chowdhury	London Borough of Newham
Cllr Denise Hyland	London Borough of Greenwich
Tim Martin	London Borough of Barking and Dagenham
Hamish Stewart	RODMA
Howard Sheppard	Docklands Business Club
Adisa Akintola	West Thamesmead Residents Forum
Dennis James	Custom House and Canning Town Community Forum
Sid Keys	Silvertown TRAs
Gertie Duffy	North Woolwich and Silvertown Community Forum
Frank Evans	Department of Transport

**APOLOGIES:**

Sister Christine Frost	Tower Hamlets Local Area Partnership 7
Gillian Econpouly	LCCI
John Williams	Guild of Travel Management Companies
Tom Jackson	London Development Agency
Glynis Webb	North Woolwich TRAs
Cllr Peter Craske	London Borough of Bexley
Alan Robinson	West Silvertown Village Community Foundation

**IN ATTENDANCE:**

Elizabeth Hegarty	London City Airport
Rupa Haria	London City Airport
Linda Alexander	London City Airport
Rupal Patel	London City Airport
Adam Tally	London City Airport
Kellie Heath	London City Airport
Valerie Collingwood	Bickerdike Allen Partners for London City Airport
Robin Whitehouse	London Borough of Newham
Mark Partridge	London Borough of Newham
Marc Clark	London Borough of Newham
Jacqueline Price	Resident of Tower Hamlets
A resident of Tower Hamlets	

The Committee noted with regret that the wife of Alan Robinson had passed away and the Secretary was asked to pass on to him their sincere condolences

1. The **MINUTES** of the meeting held on 7<sup>th</sup> April 2009<sup>1</sup> were approved in the revised form circulated to members on 1<sup>st</sup> July 2009. The Committee also agreed that the online version of the minutes of the meeting held on 13<sup>th</sup> January 2009 should be redacted so as to blank out the name of a resident of Tower Hamlets.

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<sup>1</sup> <http://www.lcacc.org/committee/minutes.html>

## 2. MATTERS ARISING

### (a) Item 2(e) – Airport Policing

The Committee noted that the *Policing and Crime Bill* completed its Commons stages at the end of May and was now in committee in the House of Lords.

### (b) Item 6 – Fleet Changes

Gary Hodgetts said the data collected during the visit by the Emb190SR in March 2009 for trials was still being evaluated by the CAA. There was nothing further to report at this stage.

### (c) Item 12 – EU Environmental Noise Directive (END) - Proposed changes to English Regulations

Following the last meeting of the Committee the Secretary had written to Defra to inform them of the Committee's comments on the proposed changes to the *Environmental Noise (England) Regulations 2006*. Defra had recently published a summary of responses to the consultation. This could be seen this on the Defra website <sup>2</sup>

### (d) Item 15 – Olympic Route Network (ORN) - Consultation

At its last meeting the Committee had endorsed the comments submitted by the Secretary in relation to the Department for Transport's plans for an Olympic Road Network. On 30th June the Secretary sent to all members a copy of the Department's letter of response. The text of the Order, maps indicating the ORN routes, a report on the consultation responses and the Government's response to the issues raised could all be seen on the Department's website<sup>3</sup>. Starting this summer the *Olympic Delivery Authority (ODA)* planned to engage and consult with residents, businesses and other stakeholders on the design, implementation and operation of the traffic management measures to be applied on the ORN roads during the Games.

## 3. COMMITTEE MEMBERSHIP

### (a) Renewal of the Committee

The Committee noted that Secretary would shortly be asking participating organisations to nominate a representative(s) to serve as a member of the Consultative Committee for the three years ending October 2012. As previously agreed the nominations received recently from the *West Thamesmead Residents Forum* and *Tower Hamlets Local Area Partnership 7*, the *London Development Agency* and the *Guild of Travel Management Companies* would be treated as being made in respect the new Committee. Likewise the latest appointments made by the London Boroughs of Greenwich (Cllr Denies Hyland) , Bexley (Cllr Peter Craske) and Barking and Dagenham (Tim Martin) were all very recent and it was not proposed to ask these Council's to submit new nominations. It was noted that local authorities have the option of making their appointments on an annual basis if they choose.

### (b) Community Representatives - Newham

The procedure for choosing the representatives of the communities living near the Airport in Newham had been circulated to members with the Agenda together with a copy of the application form and the person specification. These documents had been drawn up by the Airport in line with the discussion at the last meeting and in consultation with the officers of the Committee.

The recruitment process was now under way. Local advertising (including *Runway News*, the *Newham Mag* and the *Newham Recorder*) was complete and the Airport had also written with full information to the nine Newham councillors representing the wards concerned and this information had also been posted on the Airport's website and that of the Committee<sup>4</sup>. It remained to write to a number of local organisations - including the *Area Tenants Liaison Committee (South A13 Area)* and the *Newham Voluntary Agencies Council* - and this would be completed in the next few days. The closing date of applications was 31<sup>st</sup> July 2009 at which point it might be necessary for some members to help in the selection process. A number of applications had already been received.

<sup>2</sup> <http://www.defra.gov.uk/corporate/consult/environoise-regs2006/index.htm>

<sup>3</sup> <http://www.dft.gov.uk/pgr/regional/orndesignation>

<sup>4</sup> <http://www.lcacc.org/committee/repasad.html>

**(c) Representatives of Airport Users**

The Committee agreed that that henceforth the following bodies should be invited to send representatives to serve as members of the Consultative Committee:

- o *The Airline Operators Committee* x 2
- o *London Chamber of Commerce and Industry* x 1
- o *Guild of Travel Management Companies* x 1
- o *Docklands Business Club* x 1
- o *Canary Wharf Limited* x 1

These bodies would thus be invited to make nominations in connection with the renewal of the Committee already discussed – see Item 3(a) above. It was agreed to delay an invitation to *Which?* while the Airport considered the possibility that a passenger representative might be secured by advertising in a similar manner to that adopted at Heathrow and Gatwick. The matter would be considered again at the next meeting. The new list of Airport users would need to be taken into account in revising the Committee’s constitution – see Item 9 below.

**(d) Deputy Chairman – Vacancy**

The Airport would make a recommendation to the next meeting.

**(e) Gallions Housing Association**

The Committee noted that Sundeep Pawar had left the Gallions Housing Association and was no longer a member of the Consultative Committee. A successor would be sought as part of the forthcoming renewal of the Committee for the three years ending October 2012. The Secretary had written to Sundeep expressing the Committee’s appreciation of his work as a member of the Committee

**4. CORRESPONDENCE**

The Committee noted without comment the correspondence with Jacqueline Price and with a resident of Tower Hamlets who wished to remain anonymous. Members had earlier that week received copies of questions raised with Adisa Akintola by a resident of West Thamesmead. The Airport would be sending a reply. Copies would be sent to members of the Committee.

**5. AIRPORT DIRECTOR’S REPORT**

The Airport’s report was tabled by Gary Hodgetts. In relation to the change in the Runway designations it was noted that this involved an enormous amount of work which had to be completed in a short time. Similar action had been taken at the same time by Stansted Airport. The Secretary noted that for the same reason the runway designations at Heathrow and Gatwick had been changed a number of years ago.

**6. COMMUNITY REPORT**

The Airport’s report was tabled by Elizabeth Hegarty. A copy of the report is appended to these minutes.

A number of members commented on the success of Fun Day which had attracted about 26,000 people. Dennis James said that there was more for young people to do. On the DLR’s stand there had been fewer “freebies” but there had been much more interest in the literature available there. In response to a question the Airport noted that the income was still being counted but it was already clear that the amount to be donated to the Richard House Hospice would exceed £35,000.

Appreciation was also expressed of the Airport’s work experience programme.

**7. STANDING ITEM ON ENVIRONMENTAL ISSUES**

The Airport’s report was tabled by Gary Hodgetts. A copy of the report is appended to these minutes.

**8. PLANNING APPLICATION**

On 30<sup>th</sup> June the Secretary had informed members that at it’s meeting the following evening (8<sup>th</sup> July) the London Borough of Newham’s Development Control Committee would once again consider the planning application submitted by the Airport in August 2007. The Agenda for the

meeting, and the report submitted by the Council's officers, could be seen on the Council's website<sup>5</sup>. The Secretary would inform members of the outcome of the meeting

#### 9. COMMITTEE CONSTITUTION

The Agenda report was noted. A new draft of the constitution was being prepared. As the draft was developed it would be circulated to members for comment. There would be an opportunity for discussion at a future meeting. Timing would depend to some degree on the DfT's planned discussion paper on the possible revisions to the Department's *Guidelines* on consultative committees.

#### 10. SLOT ALLOCATION REGULATIONS – CONSULTATION ON DESIGNATION OF LONDON CITY AIRPORT AT LEVEL 3

The Committee concurred in the further response which had been sent by the Secretary in consultation with the Chairman. This noted that the Committee continued to support the proposal that LCY should be designated as "coordinated" (Level 3) for the purposes of the slot allocation regulations, not least because it will help to ensure any new limit on the number of flights which might be approved by the London Borough of Newham in response to the planning application submitted by the Airport early in August 2007. However, the Committee recognised that the latest figures do not support the designation of the Airport at Level 3 at this stage and accordingly a delay in the introduction of the measure seemed to be necessary and justified. Against this background the designation of the Airport at Level 2 seemed to be the right answer for the time being.

#### 11. NOISE ACTION PLAN

The sub-group (comprising Howard Sheppard, Glynis Webb, Sid Keys and Dennis James) had met with the Airport and their noise consultants (Bickerdike Allen Partners) on 18 June 2009. The Committee's Secretary was also present. The meeting considered a first draft of the plan prepared by BAP. Members of the sub-group commented on the draft in detail noting in particular:

- a) that the plan would require the drawing up of an enhanced scheme of noise monitoring and mitigation – the noise monitoring issue had started to acquire more importance in recent times.
- b) that as properties fell within the 57 LAeq noise contour – whether within Newham or in the adjoining Boroughs - they would continue to be assessed and if eligible offered sound insulation and mechanical ventilation. The insulation of such properties would be inspected every 10 years to ensure that the work undertaken continued to meet the required standard of noise insulation.
- c) The blast screen to protect those living in Camel Road would be reviewed to see if any improvements could be made to enhance the noise attenuation properties of the screen
- d) that those living within the 66LAeq noise contour would attract an enhanced level of sound insulation.
- e) that the Airport would offer to purchase any property which fell within the 69 LAeq noise contour – there were no such properties at present.
- f) that if it was to be used for consultation purposes the draft would need a measure of reformatting and simplification.

The minutes of the meeting of the sub-group would be circulated to members.

It was clear that the revised noise regime owed much to the discussions with the London Borough of Newham in relation to the s106 Agreement proposed in connection with the Council's consideration of the Airport's interim planning application. Indeed, the Airport was understandably keen to ensure that the timing of the Noise Action Plan fitted in with that for the planning application.

The draft plan was now being prepared for use in connection with the required public consultation lasting 16 weeks. The Secretary was gathering information on the steps being taken by other airports to publicise the draft plan and invite comments. This information would be considered by the Airport in deciding how best to make local people aware of the draft plan for London City.

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<sup>5</sup> <http://mgov.newham.gov.uk/ieListDocuments.asp?CIId=398&MIId=6654>

**12. PLANNING APPLICATIONS – NOTIFICATION/CONSULTATION WITH LOCAL RESIDENTS**

The Committee noted the reply received from the *Department for Communities and Local Government (DCLG)*. This had been considered by the UKACCs Annual meeting on 27/28 May in Belfast. That meeting had felt the response was inadequate and agreed that a joint approach should now be made to the *Local Government Association* and the *Association of London Government* with a view to a clearer and more positive outcome. The UKACCs Secretariat had thus written to both these bodies and copies of their letters were sent to members of this Committee on 5<sup>th</sup> June. As soon as both had responded copies of their replies would be circulated to members.

At the UKACCs meeting it had been suggested that it might be helpful to other Airport Consultative Committees to consider the arrangements in place at Gatwick Airport where the nine local authorities around the airport had entered into a *Memorandum of Understanding* which included common arrangements on the way in which planning applications and their publicity would be dealt with. A copy of the Memorandum was being obtained and would be circulated to the Committee.

**13. REFORMING THE FRAMEWORK FOR THE ECONOMIC REGULATION OF UK AIRPORTS - CONSULTATION**

The Committee endorsed the further response which had been sent to the Department on 5<sup>th</sup> June 2009. This reiterated that the Committee had reservations about the proposal that at national level *Passenger Focus* should henceforth represent air passengers instead of the *Air Transport Users Committee (AUC)* and went on to say that although the Committee had not had an opportunity to discuss the UKACCs alternative it seemed very likely that those proposals would find favour with the Committee when it looked again at the matter at this meeting.

Subsequently both *Passenger Focus* and the *AUC* had sent copies of their responses to the DfT consultation – copies of these submissions could be obtained from the Secretary.

**14. UK AIRPORT CONSULTATIVE COMMITTEES - ANNUAL LIAISON MEETING – BELFAST CITY AIRPORT – 27/28 MAY 2009**

The Secretary had circulated a note of this meeting which had been prepared for another Consultative Committee. The official note of the meeting was being prepared and would be circulated, and placed on the UKACCs website<sup>6</sup>, as soon as it was ready. Meanwhile the papers considered at the meeting, and the presentations received by members, had already been posted on that website.

**15. ANY OTHER BUSINESS**

**Committee Awayday**

A number of members had written to express their appreciation of the arrangements made for this year's Awayday not least because the event afforded members the opportunity to get to know one another better. These annual visits were also valuable in that they allowed members to experience first-hand the LCY product and so allow them to make more informed judgments about the Airport and related issues.

**16. DATE OF NEXT MEETING**

Tuesday 6<sup>th</sup> October 2009 at 16.30 hours at City Aviation House at London City Airport.

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<sup>6</sup> <http://www.ukaccs.info/meeting09.htm>

### **1. Airport Passenger Traffic**

During April, May and June we have seen passenger numbers decline by 17.8% compared with the same period in 2008. Average aircraft size has increased slightly from 71 to 73 seats with average load factor also increasing slightly from 55% to 56%.

Over the same period the Jet Centre traffic has also declined by 26% (35% last quarter) in passengers and 23% (33% last quarter) in aircraft movements. It is noted that the rate of decline in this type of traffic has reduced considerably.

### **2. Route Changes**

The Manchester route ceased operating in May primarily due to the improved competition provided by very frequent, publically subsidised rail services. This trend is in line with that occurring at other London airports and has been forecast for some time.

SAS withdrew their Stockholm service at the end of June due to weakening demand and higher operating costs.

Despite the current economic climate, plans for the British Airways New York service are continuing. British Airways recently announced that the first transatlantic flight from LCA would take place on 29<sup>th</sup> September 2009 on the Airbus A318. From mid October two return flights will operate.

Entitled Club World London City, the new service will be given the airline's most prestigious flight number, BA001, previously used by Concorde.

The specially configured flat bed 32-seat aircraft will depart London City Airport and make a brief refueling stop at Shannon where passengers will disembark and clear US immigration. After the stopover, the direct flight from Shannon will go directly to domestic arrivals at New York JFK airport.

Flights from New York JFK will be a direct sleeper service.

*Flight schedule:*

BA001 departs LCY at 1240 and arrives JFK at 1705

BA002 departs JFK at 1830 and arrives at LCY at 0705 the following day

BA003 departs LCY at 1600 and arrives at JFK at 2025

BA004 departs JFK at 2150 and arrives at LCY at 1025 the following day

Weekend leisure fares start at £1,901.10 return with business fares starting at £4,912.10, rising to £5,625.10 for fully flexible.

### **3. Airport Developments**

The Airport is not currently implementing any major development projects until it sees signs of an end to the current economic downturn. Along with other businesses this scaling back of capital expenditure is considered prudent financial behaviour.

### **4. Planning Application**

As previously reported, the Airport's planning application to increase movement levels at the airport to 120,000 per year was approved by the Development Control Committee of the London Borough of Newham in October 2008. The Borough Planning Officer was authorised to grant planning permission subject to negotiation and completion of the s106 agreement. The negotiation of the s106 agreement is in its final stages. However, following the committee's decision, late representations were received from Friends of the Earth and the Council has confirmed that it will refer these back to the Development Control Committee scheduled for 8<sup>th</sup> July (tomorrow).

### **5. BA damaged aeroplane**

The insurers decided to write-off the BA aircraft damaged in the incident on 13 February. The aircraft was screened and dismantled and removed by road.

## 6. Runway Designation

London City Airport's runway designators '28' and '10' are the abbreviated magnetic runway headings of 280° and 100°. These headings are used to identify the direction in which the runway was being used.

As the earth slowly orbits in a circular path, the direction from a fixed object, like the airport's runway, to magnetic north is constantly moving.

The direction of magnetic north decreases by approximately eight minutes of a degree every 12 months, therefore every seven and a half years it is altered by one degree. The amount of annual change depends on where in the world the fixed object is located.

In the UK, there is a directional change moving west which causes the runway heading to decrease. This means that the magnetic heading of the airport's runway has moved by almost 10° since being established in 1987. Consequently on 2 July London City Airport's runway designation was changed to 270° and 090°, abbreviated as '27' and '09'.

A team of staff and contractors worked throughout the night to change the airport's signage and paint markings. In addition a comprehensive document change took place, whereby all official charts and reference material were amended to reflect the change.

It may be at least 50 years before the runway designation needs to change again at London City Airport.

## 7. Air Quality – Terminal

Members will be aware that member of the GMB complained about the air quality in the terminal. The Health and Safety Executive has visited London City Airport and gathered all the information that they require. We expect that they will publish a report of their findings in due course.

## 8. Award for Staff Development and Training

London City Airport received the winner award for Dedication to Staff Development and Training at the Docklands Business Club Awards. The award was presented at a gala event on 25 June. We believe this award acknowledges London City Airport's commitment to its staff through significant investment in developmental training. The airport has long been a champion of promoting career advancement for local people, encouraging personal development, and investing in training programmes that enable staff to enjoy good long term careers at the airport.

Over £165,000 was invested during 2008 for employee personal development training, available to all staff at London City Airport.

## 9. ID Cards

The new Home Secretary announced on 30<sup>th</sup> June that the introduction of identity cards for all British citizens would now be voluntary and accordingly he had decided that identity cards issued to airside workers, planned initially at Manchester and London City airports later this year, should also be voluntary.

**MINUTE 6**

**Community Relations Report – April/June 2009**

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## EDUCATIONAL TOURS

Newham All Star Sports Academy (Newham)	Staff from GLLaB	(Greenwich)
Royal Docks Community School (Newham)	Southwark College x 2	(Southwark)
The Petchey Academy (Newham)	Cranfield University	(Bedfordshire)
Mulberry School for Girls (Tower Hamlets)	St Dominic's Catholic Primary x 2	(Hackney)
Bexley Grammar School (Bexley)	INSPIRE Education Business Partnership	(Hackney)

## **Education and Skills Activities**

- London City Airport was presented with a certificate by the Newham Education Business Partnership in recognition of “the outstanding support given to the Partnership and the young people of Newham”.

### **Primary**

- Two airport volunteers continued reading partners at Old Palace Primary School (Tower Hamlets) for one hour per week.
- The airport’s Senior Fire Officer (Dave Barclay), recently re-visited his primary school (Tollgate Primary, Newham), to host a stand and give an inspirational talk to the boys attending the school about local careers.
- In celebration of the release of the new Harry Potter film, airport bookstore, Hughes and Hughes, has donated a number of books and literacy-related games to the Community Team for distribution locally. Kellie from the Community Team is now conducting a literacy competition, based on designing a book-jacket with a blurb in four local primary schools (in Newham, Tower Hamlets and Greenwich), using the books and games as key prizes.
- Students in year five at Linton Mead Primary School recently received the airport’s Story Building Programme, which encourages young people to practise their literacy skills in the guise of writing their own story and creating characters.

### **Secondary**

- The London City Airport City Interview Programme was delivered to:  
*Central Foundation School, Tower Hamlets*  
*Morpeth Secondary School, Tower Hamlets (enhanced version)*  
*Young people from the “Fight for Peace” organisation, Newham*
- The London City Airport Modern Foreign Languages Programme was delivered to:  
*Rokeby School, Newham (x 2 French, x 1 Spanish)*  
*Eltham Hill Technology College, Greenwich (x 2 French, x 1 German)*  
*Keir Hardie Primary School, Newham (x 1 Spanish)*
- Airport volunteers facilitated “BOSS Days” (Building Opportunities and Skills Seminars) at Langdon School (x 2) and Rokeby School, both in Newham.
- The airport’s Insight to Management Programme has recently been received by two schools in Barking & Dagenham, Eastbury and Eastbrook. This programme includes five days based at the airport working on a business problem.
- The Airport Community Team recently delivered employment and team work workshops to all students at the Woolwich Polytechnic School Sixth Form as part of their skills development for employment programme.
- The Airport Community Team delivered their Health and Safety module to a group of students from John Roan School, Greenwich.
- A year ten student from Rokeby School, Newham, is conducting an extended work placement at London City Airport, completing administrative duties and shadowing departments for three hours per week during June and July.

### **Further and Higher**

- Ten local residents participated in the ongoing airport Work Experience Programme.
- Teachers from NewVIc attended the airport for “Take your Teachers to Work” Day, during which they spent time with all airport directors and also received presentations and the opportunity to meet with a range of managers and staff to update their industry knowledge.
- Airport volunteers attended the NewVIc employment and training fair, held at the college on Prince Regents Lane. The volunteers (who speak French), encouraged potential College students at the request of the College, to consider studying a modern foreign language at a higher level.
- Students from NewVIc recently participated in a sustainability project, in which they acted as “consultants” to the airport on the upcoming Travel Plan that will form part of London City Airport’s new planning agreement. The group attended briefing sessions and business meetings

at the airport before presenting their findings to airport managers. The students were rewarded with tickets to a concert at The O2 in recognition of the work they had completed over the two month period.

- Students from Newham College studying diplomas conducted two-week work placements in Engineering and ICT with the relevant Airport Departments.
- The full engineering diploma group from Newham College attended London City Airport during June for a specially designed engineering workshop. The workshop was delivered by the airport engineering and health and safety teams, who provided presentations, training, demonstrations and a highly sought-after visit to the airport's main plant room.
- Elizabeth recently attended a workshop delivered by Greenwich Council regarding the delivery of the new diplomas in the London Borough of Greenwich. LCA will be contributing to the relevant diplomas in the future through the provision of work experience, case studies, guest speakers and airport visits.
- A representative from the Airport Community Team attended the Redbridge College Employer Forum to contribute ideas around how the airport can support the relevant programmes delivered at the College in the future and assess how successful previous engagement had been.
- London City Airport Chief Executive, Richard Gooding, gave a lecture at the University of Greenwich's "Olympic Legacies" event, contributing to the dialogue the University are forming around the local landscape post the Olympic Games.
- Airport volunteers attended the UEL careers fair to raise awareness amongst students of the airport opportunities that are available both during and post their degrees.
- Four students currently benefiting from the London City Airport University Prize Scheme have recently undertaken paid work experience in the Finance, Fun Day Event and Legal Teams at the airport.

### **Sponsorship and Donations**

Britannia Village Hall	Newham	Junior Apprentice Project	1 x hamper
NASSA Primary Basketball League	Newham	Funding to deliver Primary Basketball League in Newham	£500
Asta Centre 5-A-Side Football Tournament	Newham	Assist organisation of tournament and sponsor tee-shirts	£200 for tee-shirts
NewVic 6th Form College	Newham	Sustainability Project - Travel Plan	12 x O2 Tickets
Match funding a number of Airport Staff	Newham	Adidas 5k Challenge for Richard House Hospice and Race for Life	£500
St John's Community Centre	Newham	North Woolwich Festival	1 x hamper
Local Resident	Newham	Runway News winner Edition Eleven April 2009	2 x flights to Isle of Man
East London Rugby Club	Newham	Summer Rugby Events and Competitions	2 x flights to Zurich & 2 Hampers
East London Rugby Club	Newham	Annual Sponsorship	£1000
Newham City Farm	Newham	Sheep Shearing Fun and Fundraising Event	2 x flights to Geneva
Plumstead Make Merry Event	Greenwich	Best Dressed Stall Prize	1 x hamper
John Perry Primary School	Barking & Dagenham	School Fete	1 x hamper
Davies Lane Primary School	Waltham Forest	Annual Summer Fundraiser	1 x hamper
WharfStock 09	Tower Hamlets	Comic Relief Event	2 x flights to Barcelona
Sreepur Village Fundraiser	Tower Hamlets	Fundraising Dinners	2 x flights to Geneva
Homerton Hospital (local resident)	Hackney	Charity Event in aid of Special Care Baby Unit	2 x flights to Geneva
Barnardos Children's Charity	Redbridge	Marathon Runners	2 x flights to Barcelona
Cranfield University	Bedfordshire	London City Airport Prize for Best Overall Performance	2 x flights to Barcelona

## Other

- Kellie Heath joined the Community Team as Community Relations Executive.
- Rupal supported the Poplar Regatta (supported by London City Airport), presenting trophies.
- Rupal attended one of the finals of the London City Airport Sunday Football League, presenting trophies.
- The London City Airport Art Awards took place in April, with a local resident from Beckton winning first prize of £500 cash and West Ham United merchandise.
- Elizabeth attended the monthly meetings of the Newham Chamber of Commerce Executive Council, supporting local businesses.
- Elizabeth volunteered for a day interviewing potential employees at St John's Community Centre.
- Rupal participated in the Royal Docks and Beckton Active Community Team events during April and June.
- The London City Airport Employers' Forum met during May, discussing issues relating to employment and sustainability.
- Six airport staff recently abseiled the West India Quay Car Park, raising funds for Community Links.

## Take off into Work Programme

- The Take off into Work programme workshops were delivered between 1 June and 12 June, with some candidates still completing work placements at the airport.
- From the first two rounds of the programme, four candidates have been successful in securing permanent employment at the airport with various companies. One candidate has a formal interview (today) and three are on work trials with the airport catering company, Restair. In addition, one candidate has been offered an extended work placement with passenger handling agents Cobalt Ground Solutions and another candidate has secured full time employment off-site.

## Fun Day

- The 13<sup>th</sup> annual London City Airport Fun Day and Air Show took place on Saturday 4 July.
- Activities from British Airways, Community Links, London Borough of Newham, Airbus, Aer Arran and numerous other partners entertained 25,000 local residents, whilst raising thousands of pounds for Richard House Children's Hospice.





## MINUTE 7 Environmental Issues – April/June 2009

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- A total of 26 complaints/enquiries relating to environmental matters were received during the period detailed above. As breakdown is given as follows:
  - Of the 22 complaints received for this period;
    - 11 aircraft frequency & noise
    - 5 referred to non-LCY traffic
    - 1 complaint regarding delays to aircraft scheduled departures
    - 2 complaints regarding deviations from correct flight paths
    - 1 complaint regarding the Sound Insulation Scheme
    - 2 complaints regarding the May 2009 change to SIDs
  - Of the 5 enquiries received for this period;
    - 3 referred to the Sound Insulation Scheme (1 also counted as complaint regarding aircraft frequency & noise)
    - 1 referred to the Noise Action Plan

➤ 1 referred to flight paths

During this period, the Noise and Track Keeping System was fully operational. The weather transmitter at NMT 4 (rear of Fishguard Way) however is in the process of being replaced after the outer casing was damaged on the 3<sup>rd</sup> June 2009 by a projectile missile understood to be a pellet from an air rifle. The incident has been reported. There was no interruption to the noise data gathering at this NMT.

1. DATE RECEIVED: Wednesday 1<sup>st</sup> April 2009  
DATE OCCURRED: Past month  
TIME OCCURRED: Various  
AREA: Romford, RM7  
COMPLAINT: Increased aircraft movements  
RESPONSE: Telephone call – likely RWY10 increased usage
2. DATE RECEIVED: Thursday 2<sup>nd</sup> April 2009  
DATE OCCURRED: Wednesday 1<sup>st</sup> April 2009  
TIME OCCURRED: Unknown  
AREA: Southwark, SE22  
COMPLAINT: Airbus flights over property, future use of large aircraft  
RESPONSE: Letter – no Airbus flight at LCY, all aircraft have to meet noise restrictions
3. DATE RECEIVED: Monday 6<sup>th</sup> April 2009  
DATE OCCURRED: Monday 6<sup>th</sup> April 2009  
TIME OCCURRED: 22.30  
AREA: Royal Victoria Dock, E16  
COMPLAINT: Aircraft departures after 20:00  
RESPONSE: Letter – departures permitted up to 22.30
4. DATE RECEIVED: Wednesday 8<sup>th</sup> April 2009  
DATE OCCURRED: N/A  
TIME OCCURRED: N/A  
AREA: Becton Park, E6  
COMPLAINT: Enquiry – Sound Insulation Scheme  
RESPONSE: Telephone call – not eligible
5. DATE RECEIVED: Thursday 9<sup>th</sup> April 2009  
DATE OCCURRED: Various  
TIME OCCURRED: Various  
AREA: Clapham  
COMPLAINT: Aircraft off route over Clapham  
RESPONSE: Letter – issue raised with NATS, ongoing
6. DATE RECEIVED: Thursday 16<sup>th</sup> April 2009  
DATE OCCURRED: N/A  
TIME OCCURRED: 04:20 and 04:40  
AREA: Essex, CM11  
COMPLAINT: Night-time aircraft noise – NON LCY  
RESPONSE: Letter
7. DATE RECEIVED: Thursday 16<sup>th</sup> April 2009  
DATE OCCURRED: Various  
TIME OCCURRED: Various  
AREA: Hornchurch, RM12  
COMPLAINT: Early/late and increase aircraft noise  
RESPONSE: Letter
8. DATE RECEIVED: Friday 17<sup>th</sup> April 2009  
DATE OCCURRED: N/A  
TIME OCCURRED: N/A  
AREA: Lambeth, SE11  
COMPLAINT: Enquiry – aircraft noise levels with regard to moving house  
RESPONSE: Letter

9. DATE RECEIVED: Monday 20<sup>th</sup> April 2009  
DATE OCCURRED: Recent weeks/months  
TIME OCCURRED: Various  
AREA: Hornchurch RM11  
COMPLAINT: Increased aircraft noise  
RESPONSE: Letter
10. DATE RECEIVED: Wednesday 22<sup>nd</sup> April 2009  
DATE OCCURRED: Various  
TIME OCCURRED: Various  
AREA: Barking  
COMPLAINT: Aircraft noise over property  
RESPONSE: Telephone call – property under established flight path
11. 11. DATE RECEIVED: Monday 11<sup>th</sup> May 2009  
DATE OCCURRED: Various  
TIME OCCURRED: Various (including night time)  
AREA: Pimlico SW1V  
COMPLAINT: Mystery engine-like noise  
RESPONSE: Telephone calls – source not LCY
12. DATE RECEIVED: Friday 15<sup>th</sup> May 2009  
DATE OCCURRED: Past 2 weeks  
TIME OCCURRED: N/A  
AREA: Dagenham RM9  
COMPLAINT: Recent change in SIDs  
RESPONSE: Letter
13. DATE RECEIVED: Tuesday 26<sup>th</sup> May 2009  
DATE OCCURRED: Past Month  
TIME OCCURRED: N/A  
AREA: Dagenham RM9  
COMPLAINT: Recent change in SIDs & general opposition to air traffic over London  
RESPONSE: Telephone call & letter
14. DATE RECEIVED: Monday 1<sup>st</sup> June 2009  
DATE OCCURRED: Friday 29<sup>th</sup> May & Monday 1<sup>st</sup> June 2009  
TIME OCCURRED: Various  
AREA: Sidcup DA14  
COMPLAINT: Aircraft frequency & height  
RESPONSE: Telephone call
15. DATE RECEIVED: Friday 5<sup>th</sup> June 2009  
DATE OCCURRED: Various  
TIME OCCURRED: Various  
AREA: Sidcup  
COMPLAINT: Aircraft frequency & noise  
RESPONSE: Telephone call
16. DATE RECEIVED: Friday 5<sup>th</sup> June 2009  
DATE OCCURRED: Last 18 months  
TIME OCCURRED: N/A  
AREA: Bow, E3  
COMPLAINT: Aircraft frequency & noise  
RESPONSE: Letter
17. DATE RECEIVED: Saturday 6<sup>th</sup> June 2009  
DATE OCCURRED: Various  
TIME OCCURRED: Various  
AREA: Bexleyheath, Kent  
COMPLAINT: Aircraft frequency & height  
RESPONSE: Telephone call
18. DATE RECEIVED: Monday 8<sup>th</sup> June 2009

- DATE OCCURRED: N/A  
TIME OCCURRED: N/A  
AREA: Thamesmead SE28  
COMPLAINT: Enquiry – NAP timetable  
RESPONSE: Letter
19. DATE RECEIVED: Monday 8<sup>th</sup> June 2009  
DATE OCCURRED: Various  
TIME OCCURRED: Various  
AREA: Thamesmead 28  
COMPLAINT: Aircraft frequency & height. Enquiry about sound insulation  
RESPONSE: Ongoing
20. DATE RECEIVED: Tuesday 9<sup>th</sup> June 2009  
DATE OCCURRED: N/A  
TIME OCCURRED: N/A  
AREA: Britannia Village E16  
COMPLAINT: Enquiry – Sound Insulation Scheme  
RESPONSE: Telephone call
21. DATE RECEIVED: Tuesday 16<sup>th</sup> June 2009  
DATE OCCURRED: Various  
TIME OCCURRED: Various  
AREA: Bow E3  
COMPLAINT: Aircraft frequency & noise, Airport expansion  
RESPONSE: Ongoing
22. DATE RECEIVED: Wednesday 17<sup>th</sup> June 2009  
DATE OCCURRED: Tuesday 16<sup>th</sup> June 2009  
TIME OCCURRED: 06.30 – 07.30  
AREA: Romford RM1  
COMPLAINT: Low flying Airbus type aircraft – NON-LCY  
RESPONSE: Telephone call
23. DATE RECEIVED: Monday 22<sup>nd</sup> June 2009  
DATE OCCURRED: Monday 22<sup>nd</sup> June 2009  
TIME OCCURRED: 12:00 – 13:00  
AREA: Woodford Green IG8  
COMPLAINT: Low flying aircraft – NON-LCY  
RESPONSE: Telephone call & Letter - aircraft identified using NTK system, flights not associated with LCY
24. DATE RECEIVED: Wednesday 24<sup>th</sup> June 2009  
DATE OCCURRED: Various  
TIME OCCURRED: Various  
AREA: Wapping  
COMPLAINT: Enquiry relating aircraft frequency & flight paths over Wapping – identified as LHR traffic, not LCY  
RESPONSE: Telephone call & Letter
25. DATE RECEIVED: Friday 26<sup>th</sup> June 2009  
DATE OCCURRED: N/A  
TIME OCCURRED: N/A  
AREA: Beckton E6  
COMPLAINT: Dissatisfied with works offered under the sound insulation scheme  
RESPONSE: Letter
26. DATE RECEIVED: Friday 26<sup>th</sup> June 2009  
DATE OCCURRED: Various  
TIME OCCURRED: Various  
AREA: Clapham  
COMPLAINT: Aircraft vectoring too far west over Clapham on RWY09 arrivals

RESPONSE:

Letter & ongoing investigation with NATS

Gary Hodgetts

**Director Operations Policy and Planning**

**LONDON CITY AIRPORT**

July 2009