

Briefing on Current Issues to Airport Transport Forum

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Change of Ownership of LCA

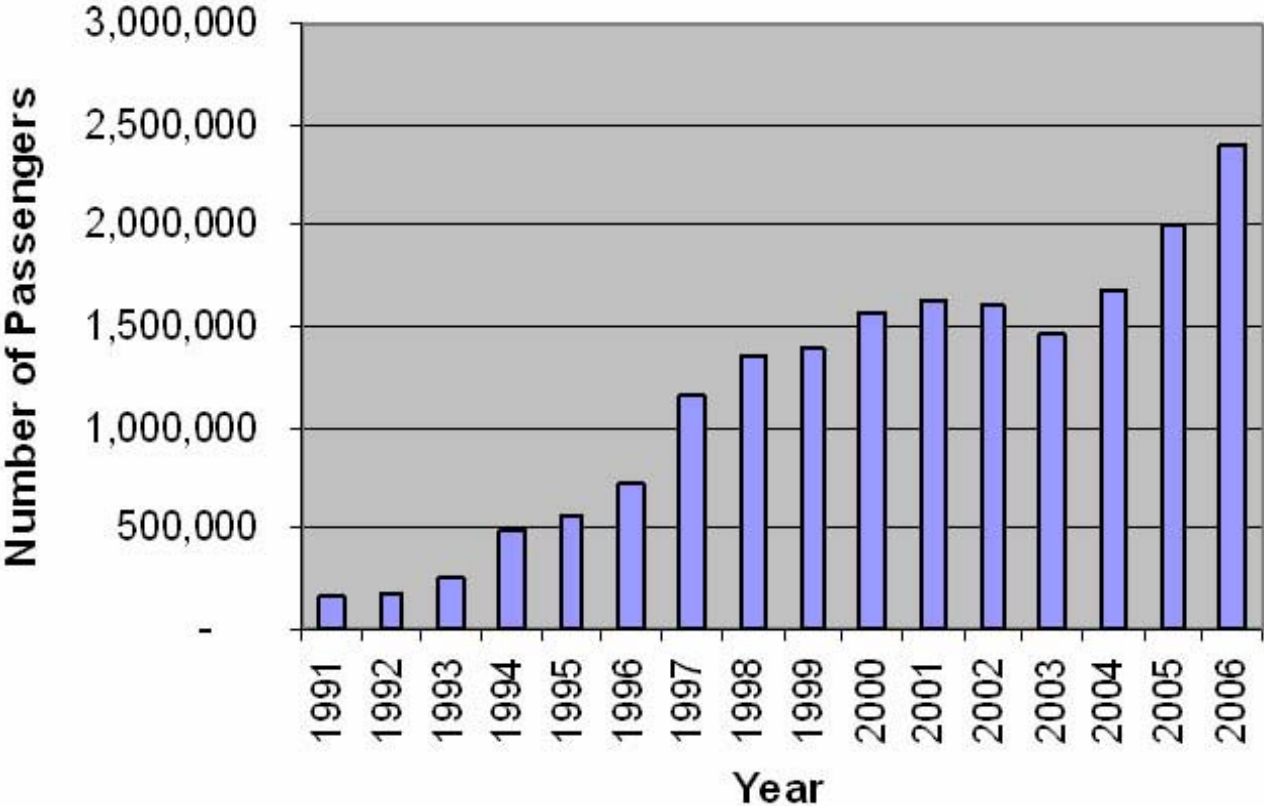
- May 2006 - Intention to review future options announced
- Significant world wide interest
- October 2006 - Agreement signed with a consortium comprising AIG Financial Products Corp., Credit Suisse and GE Infrastructure
- Sale completion expected this week

New Routes in 2006

- Madrid (British Airways)
- Milan (British Airways; Air One)
- Hamburg (Lufthansa)
- Nuremburg (Lufthansa)
- Stuttgart (Lufthansa)
- Groningen (VLM)



Passenger Numbers



Passenger Numbers

2006

- 2.5 million pax per annum (mppa)
- 10,500 pax in a peak day

2007

- 2.8 mppa
- 11,500 pax in a peak day

2015 – 3.5 mppa

2030 – 8 mppa

Expansion to Departure Lounge

Restaurant

- Extension completed April 2006
- Expansion has increased seating capacity by 110

Departure Lounge

- Trialling new seating which could increase capacity by another 100 seats
- Total: 450 seats



Passenger Security Expansion

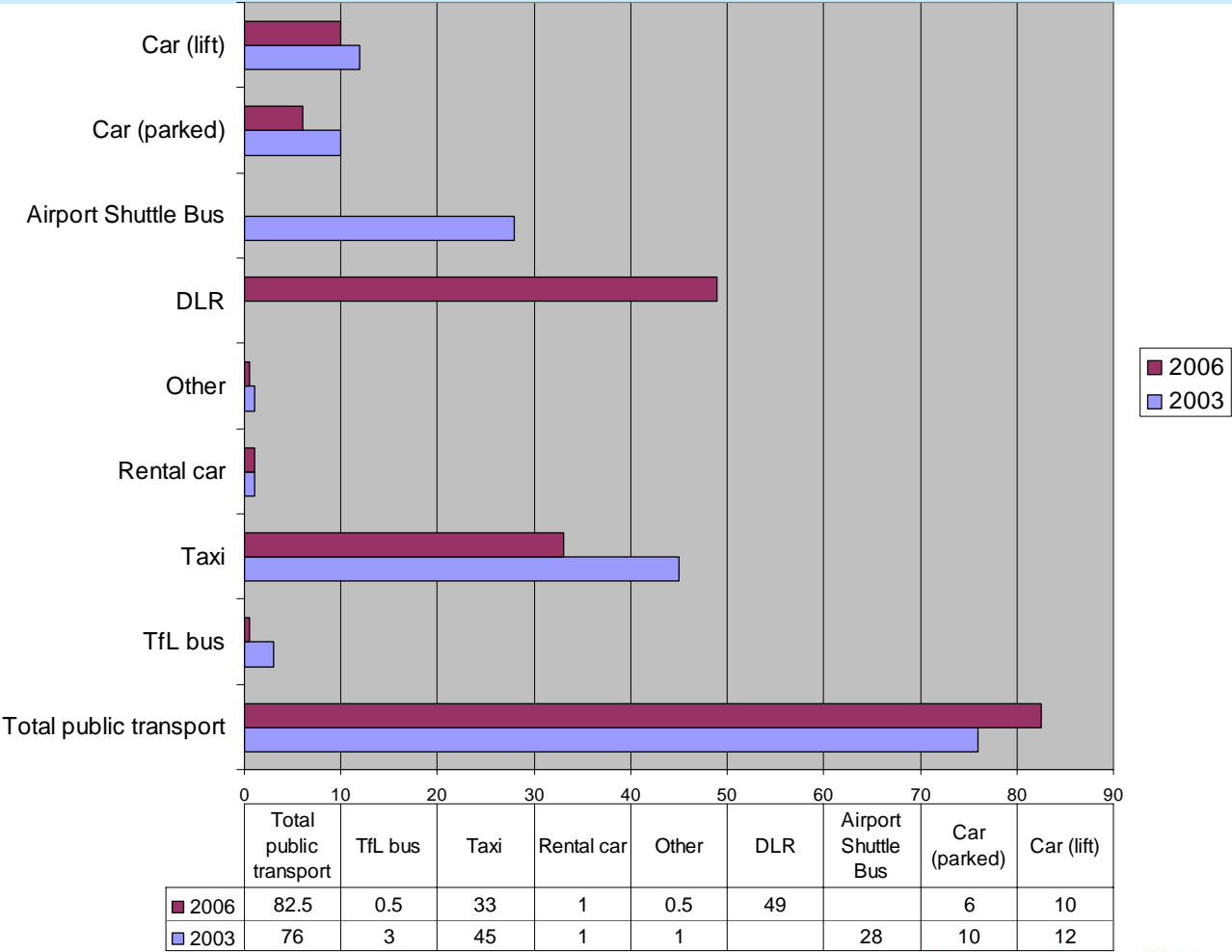
- Three lanes fully operational by September 2006
- Third AMD and X-Ray machine introduced at security central search area to facilitate quicker processing of passengers



Customer Satisfaction Tracking

- Passenger research carried out quarterly since September 2005
- measures customer satisfaction together with profile, and behaviour data
- Survey carried out at different times of day across all days of the week
- Almost 1,500 pax surveyed to date
- Last wave of research in September 2006
- Sample size of 250 passengers

Mode of Transport to Airport (%)



Questions?



Master Plan Consultation

- Two month consultation period ran during April and May 2006
- 1,000 hard copies of Master Plan distributed
- Over 200 people received an e-mail directing them to our website version of the Master Plan
- Runway News with special Master Plan pull-out was distributed to 15,000 homes in southern part of Newham



Consultation Responses



Who	No. of responses
GLA	2
London Boroughs	4
Local Residents	4
Transport Orgs.	4
Other Government	1
Business	7
Environment	1
TOTAL	23

Consultation Responses

- 13 responses (57%) fully supported the Master Plan
- 3 supported with caveats
- 2 opposed (Water Ski Club and Friends of the Earth)
- 5 made comments but did not express support nor opposition
- No respondents objected to the proposed passenger and aircraft movement forecasts

Surface Access Comments - DLR

It was commented that there are no direct services between Canary Wharf and London City Airport and that such a service would be welcomed

LCA strongly agrees with this comment

Direct train services are not possible at present but DLR has advised that work to address this constraint is underway



Surface Access Comments - Crossrail

It was suggested that the construction of Crossrail and the subsequent improved accessibility in the Royal Docks could prompt reconsideration of the future of the Airport in this location

Such a major infrastructure development will cause all transport operators to reconsider their positions

LCA considers that it is unlikely that the Airport's viability would be affected as Crossrail would widen LCA's catchment area and make the Airport more accessible from Central and West London

Surface Access Comments - Car Parking

It was asked whether there could be a reduction in the number of parking spaces at the Airport over the period of the Master Plan

The Master Plan envisages halving car parking provision in proportion to passenger growth as it believes there will be a continuing modal shift in favour of using public transport to access the Airport

Final Master Plan

- The final version of the Master Plan published this week
- Questions posed are answered according to chapter subjects and easily identified by appearing on a yellow background
- Hard copies will be sent to consultees
- Will also be available on www.londoncityairport.com

Questions?

